

Council Tax 2019/20

How your money
is spent ...



Derby City Council

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Introduction

Dear resident,

We're proud of Derby and want to make it an even greater place to live, work and visit.

In 2019 we're working hard to deliver the services you care about. That's why we are committed to delivering on our big projects, the New Assembly Rooms and New Swimming Pool Complex, as well as important day to day services, such as bringing back free garden and food waste recycling and extending Public Protection Officers to serve the whole city.

This year, we've had to face some difficult decisions about what we spend your money on. The demands on the Council are increasing daily, particularly in adult social care and children's services. We now have well over 500 children in care, and this is likely to rise further before it declines. The rising costs for adult social care also remain a pressure in Derby, as across the whole country. By 2030 a quarter of the city's adult population will be over the age of 65. We are determined that Derby's children will be safe and have the chance to thrive, and that people who need care and support will be able to live in comfort and dignity, in their own home where possible. That's why we have put an extra £7.7m into our People Services to deal with these increasing pressures.



Councillor Chris Poulter
Leader of Derby City Council

The next four years are going to be financially challenging. We need to save around £20 million from our annual budget over that time, with £14.7 million alone in 2019/20. Our Budget sets out robust savings plans amounting to £7.2 million, and we have been able to use one off reserves and government funding amounting to £7.5 million to bring the Budget into balance.

We know we have more hard work to do, with a funding gap of around £5 million in 2020/21 and £2.6 million in 2021/22. You can see how we are working towards addressing these in our medium term financial plan report.

We have had to take the difficult decision to increase council tax bills by 2.99%. This will mean an increase of 53 pence a week for the majority of households across the city. Asking you to pay more is not something we take lightly, but we are confident that this Budget is fair and responsible to all the people of Derby.

We're proud of our city and whilst there are challenges there is also optimism about our future. We want Derby to be an even greater place to live, work and visit.

1. Council Tax and Spending Plans

Council Tax

There are three separate council taxes included in your total bill – set by Derby City Council, Derbyshire Fire Authority and Derbyshire Police and Crime Commissioner.

Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 2.99%, 12.5% and 1.98% respectively.

There is no change to the 2019/20 Council Tax Referendum limits that were set for local authorities in 2018/19, Authorities have the flexibility to increase their core Council Tax requirement by up to 3%.

Band	Derby City Council (excl ASC precept)	Derby City Council ASC precept	Derbyshire Police and Crime Commissioner	Derbyshire Fire Authority	Total Council Tax
A	878.17	66.54	144.40	50.81	1,139.92
B	1024.53	77.64	168.47	59.28	1,329.92
C	1170.89	88.73	192.53	67.75	1,519.90
D	1317.25	99.82	216.60	76.22	1,709.89
E	1609.97	122.00	264.73	93.16	2,089.86
F	1902.70	144.18	312.87	110.10	2,469.85
G	2195.42	166.36	361.00	127.03	2,849.81
H	2634.50	199.64	433.20	152.44	3,419.78

Adult Social Care Precept

The Secretary of State for Communities and Local Government has made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly.)

The offer is the option of an adult social care authority being able to charge an additional “precept” on its council tax for financial years from the financial year beginning in 2016 without holding a referendum, to assist the authority in meeting expenditure on adult social care. Subject to the annual approval of the House of Commons, the Secretary of State intends to offer the option of charging this “precept” at an appropriate level in each financial year up to and including the financial year 2019-20.

Revenue Budget

The revenue budget pays for the day-to-day running costs of all of Derby City Council's services. The costs of schools are met in full by the Government's Dedicated Schools Grant. The net* costs of all other services after use of reserves** are financed from a combination of Council Tax, Retained Business Rates and Government funding in the form of the Revenue Support Grant and other Specific Grants.

*Net means expenditure less income.

**Reserves are the balance of funds not spent and held to provide for any future financial risks and potential one-off spending needs that could arise.

Budget and Council Tax		2019–2020 £M	2018–2019 (restated) £M	Change £M
Gross spending on general services		625.550	621.423	4.127
Gross spending on Housing Revenue Account	<i>add</i>	59.418	58.163	1.255
Gross Expenditure		684.968	679.586	5.382
Income from services	<i>subtract</i>	139.238	150.198	- 10.960
Use of reserves	<i>subtract</i>	7.492	- 0.877	8.369
Business Rates	<i>subtract</i>	47.631	45.314	2.317
Revenue Support Grant and Top Up	<i>subtract</i>	28.811	34.681	- 5.870
Dedicated schools grant	<i>subtract</i>	234.766	226.774	7.992
Housing Benefit Subsidy	<i>subtract</i>	82.863	85.708	- 2.845
Other Specific Grants	<i>subtract</i>	52.330	47.786	4.544
Collection fund surplus (Council Tax)	<i>subtract</i>	-5.486	- 3.025	- 2.461
Council Tax Requirement	<i>equals</i>	97.323	93.027	4.296

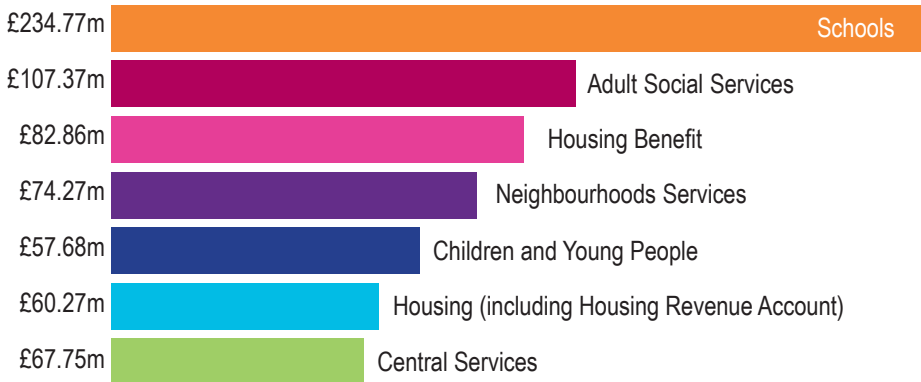
The Council Tax Requirement is the amount needed to meet the anticipated net expenditure for services provided by the Council. The amount required from Derby City's Council Tax is divided by Derby's tax base of 68,679 to calculate a charge for Band D properties of £1,417.07. This represents a movement of 2.99% from the previous year. The charges for the other bands of property are then calculated in proportions to the Band D charge.

The tax base is the number of dwellings in Derby to which a Council Tax charge applies converted into an equivalent number of Band D dwellings.

For further information about Derby City Council's budget

Contact the Strategic Director of Corporate Resources, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS.

2019 - 2020 Gross Expenditure £686million



More details on the Council's budget and value for money strategy can be found on www.derby.gov.uk

Derby City Council - Capital Investment

Derby City Council's capital budget is to pay for major investments that will remain in use over several years. The approved capital budget for 2019-2020 is £181 million and will invest in health and safety works on a number of council buildings as well as investing in the Council's ICT infrastructure. The budget also includes investment in the city's regeneration, refurbishment of the Assembly Rooms, improvements to the A52, waste disposal capacity as well as major improvements to our flood defence's. The majority of the costs are met by grants and contributions capital receipts and assumed borrowing.

For 2019-2020, our programme includes assumed borrowing of £72.1 million. This attracts no Government support and is effectively using the Council's cash flow until there is a need to borrow.

Flood Defence Levy

The Environment Agency levy for flood defence is £79,041 in 2019/2020. This is included in the Council's gross spending on services within central services. The Government funds most of the flood defence service directly. For further information regarding the Flood Defence Levy budget please contact the Environment Agency at Sapphire East, 550 Streetsbrook Road, Solihull, B91 1QT or email enquiries@environment-agency.gov.uk.

Derbyshire Fire Authority

At the Fire and Rescue Authority meeting on 14th February 2019 Derbyshire Fire and Rescue Authority approved the level of Council Tax for the year 1st April 2019 to 31st March 2020. The Authority agreed to set a 1.98% increase in council tax with a budget of £37.9m for 2019/2020.

The table below shows the council tax bandings and council tax levels.

Council Tax Band	Valuation	Council Tax 2019/2020
Band A	£0 - £40,000	£50.81
Band B	£40,000 - £52,000	£59.28
Band C	£52,001 - £68,000	£67.75
Band D	£68,001 - £88,000	£76.22
Band E	£88,001 - £120,000	£93.16
Band F	£120,001 - £160,000	£110.10
Band G	£160,001 - £320,000	£127.03
Band H	£320,001 or above	£152.44

Our Budget Requirement and Funding

The Settlement Funding Assessment for 2019/2020 is £13.0m, a reduction of £0.4m (2.9%) compared to the 2018/2019 allocation of £13.4m.

Budget Requirement Comparison for year 2018 through 2019 and year 2019 through 2020

Expense Details	Amount in millions of pounds for 2018 through 2019*	Amount in millions of pounds for 2019 through 2020
Gross Expenditure for services	37.9	40.2
Contribution to Reserves	0.4	0.8
Income (to be subtracted from sum)	0.6	3.1
Total Budget Requirement	37.7	37.9

*Original Budget

Funding Comparison for financial years 2018/2019 and 2019/2020

Revenue Support Grant and National Non-Domestic Rates	14.4	13.5
Collection Fund Surplus	0.2	0.1
Council Tax	23.1	24.1
Addtl Contribution from Reserves to Balance Budget		0.2
Total Funding	37.7	37.9

The Service has experienced significant funding reductions in its Revenue Support Grant over the period 2011/2012 to 2019/2020. Derbyshire Fire and Rescue Service has secured on-going savings in the region of £11m as part of a concerted and timely approach to address the impact of funding reductions.

For further information please follow the link below:

<http://www.derbys-fire.gov.uk/about-us-our-vision/what-we-spend-and-how-we-spend-it/our-budget-and-your-council-tax>

Contact the Chief Fire Officer on:

Email: enquiries@derbys-fire.gov.uk

Tel: 01773 305305

Address: Derbyshire Fire Authority, Butterley Hall, Ripley, Derbyshire, DE5 3RS

PLAN A SAFE ESCAPE



IN THE EVENT OF A FIRE: **AND CALL** **GET OUT STAY OUT 999**

www.derbys-fire.gov.uk

For further information please go to www.derbys-fire.gov.uk/keeping-safe/plan-a-safe-escape/

Police & Crime Commissioner for Derbyshire

2019/20 Budget and Council Tax Requirement

To see further information regarding the Police & Crime Commissioner's budget for 2019/20, his plans for investment in communities and also how it affects the council tax requirement, please refer to the leaflet hosted on the Commissioner's website (<https://www.derbyshirepcc.gov.uk/Budget2019-20>).

The budget for policing Derbyshire in 2019/20 has been set at £179.918m, an increase of £12.3m from 2018/19.

Of this, £100.504m is provided by the Government's Police Grant which has increased by 2.1%. A further £1.856m has been provided by the Government in 2019/20 to offset additional costs of police pensions (the Commissioner has had to fund a shortfall of some £0.4m). The amount contributed by the police part of the council tax has increased and now totals £68.4m and there has been a contribution from police reserves of £1.1m.

This means that the annual amount of council tax paid by a Band D (the average) household towards policing in 2019/20 will increase from the £192.60 paid in 2018/19 to £216.60, an increase of £24 per annum (12.5%).

The Police & Crime Commissioner's council tax requirement is calculated as follows:

	2019/20 £M	2019/20 £M
Police & Crime Commissioner	5.976	6.439
Chief Constable	163.194	174.577
Use of Reserves to fund the budget deficit	(1.514)	(1.098)
Net Budget Requirement	167.656	179.918
Main Government Grant	(98.437)	(100.504)
Pensions Grant	-	(1.856)
Legacy Council Tax Grants	(8.700)	(8.700)
Collection Fund Surplus	(0.426)	(0.425)
Council Tax Requirement (Precept)	60.093	68.433

Council Tax Bands

The Listing Officer at the Valuation Office Agency will have placed your property into one of the eight Council Tax bands listed below. The valuation range uses the open market value of the property as at 1 April 1991. You can see the Council Tax Banding List on the Valuation Office Agency website:

www.voa.gov.uk

The movement in general prices will not be a reason for changing your valuation band. The amount of Council Tax charged for each band depends on the tax set for Band D - the Council Tax for all the other bands is worked out from that figure.

Band	Property Values	Ratio Band D
A	Up to and including £40,000	6/9
B	£40,001 to £52,000	7/9
C	£52,001 to £68,000	8/9
D	£68,001 to £88,000	9/9
E	£88,001 to £120,000	11/9
F	£120,001 to £160,000	13/9
G	£160,001 to £320,000	15/9
H	More than £320,000	18/9

Council Tax Liability

There is only one Council Tax bill for each domestic property. The person who is liable is normally the person living in the property who either owns or rents it. Couples and co-owners are jointly liable. There are some circumstances where the owner is liable which include:

- The property is a residential care home.
- The property is a house in or intended for multiple occupation
- The property is empty

Empty Homes Premium

From 1 April 2019 properties that have been empty, (unoccupied and unfurnished) for more than two years will be subject to a 100% premium, increasing Council Tax liability to 200% of the normal Council Tax charge.

Reducing your Council Tax

Discounts

The full Council Tax charge is based upon a property being occupied by two or more adults. For Council Tax purposes an adult is classed as someone aged 18 or over. If a property is occupied by one adult, you can get a 25% discount on your Council Tax bill. For Council Tax purposes, some people are not counted when we decide how many adults are living in the property.

These people include:

- anyone under 18 years of age
- 18 and 19 year olds who are at school or have just left school
- full-time students, student nurses, apprentices and young people on youth training schemes
- patients living in hospital or a care home
- people who have learning difficulties or have mental health issues - they must be entitled to certain state benefits
- people in prison, unless they are in prison for not paying Council Tax, a fine or detained elsewhere
- people staying in some hostels and night shelters.

A full list appears on the website: www.derby.gov.uk/counciltax

If, after disregarding a person or persons the number of adults resident is only one, a 25% discount can apply. If all residents are disregarded a 50% discount can apply. This discount does not apply where someone who normally lives in the property is temporarily absent.

Empty and Unoccupied Property Discount

Properties classed as empty and unoccupied will attract a 100% discount for a period of up to 28 calendar days. This applies from the date the property first becomes empty and unoccupied. If the property remains empty and unoccupied then, on day 29, Council Tax is charged at 100% of the normal occupied rate

Exemptions

Some occupied or unoccupied properties are exempt from Council Tax. This means there is no Council Tax to pay for a certain period. These include;

Unoccupied properties

- Awaiting probate or letters of administration to be granted or for up to six months after they have been granted
- After being used by a charity that owns them

Occupied properties

- Students' halls of residence or properties where only full time students live
- Occupied only by people who have learning difficulties or mental health issues and who are entitled to certain state benefits

A full list of properties that are exempt appears on the website: www.derby.gov.uk/counciltax

Help for disabled people

Your Council Tax may be reduced if a disabled person is living in the property. To get a reduction the property must have one of these:

- a room, other than a bathroom, kitchen or lavatory that is used mainly by the disabled person and is required for meeting the needs as a result of their disability, for example a room used for treatment.
- an extra bathroom or kitchen that is required to meet the needs of the disabled person, or
- enough space for the use of a wheelchair where one needs to be used inside.

You will be charged as if your property was in the next lower valuation band. Homes in Band A can also get a reduction.

Appeals

Liability appeals

You can appeal if you think your bill is wrong because:

- you are not the person who should pay the Council Tax
- your property should be exempt or you should be receiving a discount
- you are entitled to a disabled person's reduction.
- you are not getting the right amount of Council Tax Support.

To appeal, write to the Council Tax team and set out the reasons why you feel the Council's decision is wrong. If you are not satisfied with the outcome of the appeal, or have not received a response to the appeal within two months, you can make a further appeal to the Valuation Tribunal.

Valuation Tribunal, Hepworth House, 2 Trafford Court, Doncaster DN1 1PN.

You can appeal directly to the Tribunal against a Council Tax Penalty, without first having to contact the Council.

Appeals against Council Tax Banding

There are only limited circumstances when taxpayers can challenge their bandings; these include:

- After demolition
- Conversion of houses to flats
- Physical changes in locality affecting value.
- If you think your property has not been valued correctly.

And within six months of:

- A band change to your property made by the Listing Officer
- A band change to a similar property to yours made by the Tribunal
- Becoming liable to pay Council Tax on a property.

Appeals should be made to the Valuation Office Agency through this website www.gov.uk/challenge-council-tax-band

Appealing against your liability or your band does not allow you to withhold payment of your Council Tax. You should continue to pay as normal and, if your account is amended following an appeal, you will be advised of your revised payments.

The Council has the power to reduce Council Tax where discounts and exemptions do not apply. Each case will be judged on its merits, and we will only consider using this power in exceptional circumstances.

How Council Tax increases are shown on your bill

The increase in the amounts being charged by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority for 2019/20 are shown on your bill as a percentage increase to one decimal point.

Pay your Council Tax over 12 months

You can pay your current year Council Tax over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2019 and then you will receive a new bill which shows instalments running from April 2019 to March 2020.

This can be done online at www.derby.gov.uk/apply



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Visit derby.gov.uk/fostering
or call 01332 640880



2. Help Paying your Council Tax

Council Tax Support - help for people on a low income

Derby's Council Tax Support Scheme is for those at working age. The Scheme for 2019/20 has been set; all working age households in Derby will have to pay something towards their Council Tax.

Within the Scheme for 2019/20:

- **Support is capped at Derby's Council Tax Band A charge**

If your property has been placed in Council Tax Band B or above, the maximum amount of Council Tax Support will be calculated as though your property was in Band A.

- **The maximum support that anyone can get is 70% of their Council Tax charge**
- **No Second Adult Rebate**

Second adult rebate is no longer awarded under the Council Tax Support Scheme.

- **Maximum amount of £6,000 capital to be held**

Capital of £6,000 or more disqualifies you from being awarded Council Tax Support.

- **Minimum award of £4.00 a week**

If, when calculated, Support is less than £4.00 a week, Support will not be awarded.

- **We are using the Housing Benefit rules and deductions relating to non-dependents**

A non-dependent is another adult living in the household with the claimant and their partner – for example a grown-up son or daughter. Sometimes, depending on the circumstances, we make deductions from the claimant's Council Tax Support entitlement, to reflect the fact that the non-dependent needs to contribute to the household living costs. For 2019/20 we will use the Housing Benefit rules to decide when and how much deduction(s) to apply. However, where the non-dependent has gross income of less than £100.00 a week, we will use a weekly deduction of £4.00 instead of the Housing Benefit rate.

- **Family premium is included in the Council Tax Support calculation**

This means that if a family qualifies for some Council Tax Support, they will receive extra help.

- **Temporary Absence rules**

If someone is temporarily absent from their home for more than four weeks because they have left Great Britain - England, Scotland and Wales – in most instances their entitlement to Council Tax Support will end.

- **Claims can only be backdated for up to a maximum of three months from when the claim is made**

If you delay making your claim at the time you need help, we can only backdate your claim for up to a maximum of three months, if you are able to show you have good cause for not making your claim at the right time.

Pensioners are not affected by Derby's Council Tax Support Scheme; they receive support using different rules made by Central Government.

The amount of your Council Tax Support award will be shown on your bill.

Housing Benefit

Universal Credit Full Service was introduced in Derby on 11 July 2018. This affects how most people at working age can claim help with their housing costs.

It means that most working age people will have to make two separate claims for help with their Council Tax and their rent.

Pensioners

If you are a pensioner, you are not affected by Universal Credit. You should make one joint Housing Benefit and Council Tax Support claim with the Council at www.derby.gov.uk for help with your rent and your Council Tax.

Working age

If you are at working age and need help with your rent, you can only apply for Housing Benefit if you are in one of the following groups:

- you are at state pension age;
- you, or your partner are at state pension age;
- you are living in Specified Accommodation (and you need care, support or supervision);
- you have been placed in temporary accommodation by the Council;
- you receive Severe Disability Premium (SDP) as part of a benefit award, or you receive SDP as part of a benefit award that has ended in the last month and you remain entitled to SDP.

If you are in one of these groups you need to make one joint Housing Benefit and Council Tax Support claim with the Council at www.derby.gov.uk for help with your rent and your Council Tax.

If you are not in one of the above groups you need to make two separate claims: one for help with your Council Tax (Council Tax Support) at www.derby.gov.uk and one for help with your rent (Universal Credit) at <https://www.gov.uk/apply-universal-credit>

How to make a claim for Housing Benefit and/or Council Tax Support

If there's no Support shown on your bill, but you feel you may be entitled to it, you need to fill in a claim form as soon as possible. Claims are made online at www.derby.gov.uk. For those who cannot access the internet at home, public computers are available in the Council House reception area, Council House, Corporation Street, Derby DE1 2FS.

Other available advice

When you get your Council Tax bill, if you need to talk to someone about it you can receive confidential help, support or advice from the following:

- Derby Homes' Money Advice team on 01332 643395 (for Derby Homes tenants only)
- The National Debtline on 0808 808 4000, or see the budgeting tools at www.nationaldebtline.org
- The Money Advice Service on 0800 138 7777, or go online at www.moneyadvice.service.org.uk
- Step Change at www.stepchange.org

Council Tax Hardship Scheme

If you feel paying your Council Tax bill will place you in hardship you can apply for Council Tax Hardship assistance, as part of the Council's Single Discretionary Award Scheme at www.derby.gov.uk

3. Business Rates

Business Rates are payable on non-domestic properties.

Apart from properties that are exempt from business rates, each non-domestic property has a Rateable Value (RV) which is set by the Valuation Office Agency (VOA). The VOA draws up and maintains a full list of all rateable values. The rateable value of your property is shown on the front of your bill.

After a Rateable Value has been determined it is multiplied by the national non-domestic multiplier, which is set by central government each year. The multiplier set by government for the financial year 2019/20 is £0.504p.

If the rateable value is less than £51,000 and the property is occupied then the lower multiplier is used. This again is set by central government and for 2019/20 is £0.491p.

Appeals

From 1 April 2017, the rateable values on non-domestic properties will be based on the valuation date of 1 April 2015.

You can find and review your rateable value on the VOA's website here:
<https://www.gov.uk/correct-your-business-rates>.

If you have reason to believe that your rateable value

- CHECK - review and confirm the facts about your property held by the VOA
- CHALLENGE – once the facts are established, explain why you believe your valuation is wrong.

An appeal on your 2017 rateable value is not possible, and may not be necessary, until you have completed CHECK and CHALLENGE.

For enquiries about the assessment of your rateable value, contact:

Telephone: 03000 501 501 Email: ndronline@voa.gsi.gov.uk

Small Business Rates Relief (SBRR)

The thresholds for this relief are:

A Rateable Value between £0 - £12,000 provides 100% relief.

A Rateable Value between £12,000 - £15,000 provides a sliding scale of relief from 100% to £0 entitlement.

The lower multiplier of £0.491p will now be used for a Rateable Value below £51,000 on occupied properties.

Pay your Business Rates over 12 months

You can pay your current year Business Rates over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2019 and then you will receive a new bill which shows instalments running from April 2019 to March 2020.

Email: business.rates@derby.gcsx.gov.uk

Reducing your Business Rates

Business Rate reliefs are available that may reduce the amount you have to pay. These include:

- Small Business Rate Relief
- Unoccupied Property
- Partly Occupied Property
- Relief for Charities, Registered Community Amateur Sports Clubs and/or Non-Profit Making Organisations
- Hardship Relief
- Enterprise Zone
- Local Newspaper relief
- Discretionary Rate relief
- Supporting small businesses relief scheme
- Retail Discount relief

For more information visit : www.derby.gov.uk/business/business-rates/business-rates-reductions

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derby.gov.uk/gardenrecycling

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Derby City Council

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Derby City Council



THE WAY YOU VOTE IS CHANGING

You'll need to bring ID with
you to the polling station on
2 May 2019.



Derby City Council

We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 642428
Minicom: 01332 640666

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt 01332 642428. Tel. tekstowy: 01332 256666

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ 01332 642428 27 ਮਿਨੀਕਮ 01332 640666 ਤੇ ਸੰਪਰਕ ਕਰੋ।

Slovakian

Aby sme Vám uľahčili prístup k týmto informáciám sme Vám schopní tento materiál poskytnúť v akomkoľvek formáte, štýle alebo jazyku. Kontaktujte nás pl 01332 642428 ěnnom čísle 01332 255727, minikome 01332 256666

Urdu

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں 01332 642428 پر ہم سے رابطہ کریں۔ 01332 256666 منی کام 01332 255727



Derby City Council