



Council Tax 2023/24

How your money is spent



Derby City Council



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Introduction

Statement from Councillor Chris Poulter, Leader of Derby City Council

The last year has been very challenging as the Council has responded to increased inflation, energy costs and demand. When we set the budget for 2022/23 the recent economic shocks could not have been predicted, and like your own household budget, we've had to manage the Council's financial position very closely.

Despite the financial climate we currently face, the Council has been able to remain ambitious for Derby and committed to regenerating our city centre and economy. Among the highlights of 2022 were the opening of Moorways Sports Village, delivered on time and on budget; progress on the Becketwell development and Market Hall refurbishment, and work on Smartparc which is creating jobs for local people on the old Celanese site.

The Council continues to target its finances to support those who need it most, whether through Social Care, Household Support or investing in services that impact on people's everyday lives. Our budget for next year provides for an additional £10.3 million for Children and Adults' Social Care.

Our Medium-Term Financial Plan sets out our ambitions and the financial pressures we continue to face. The Council has set a balanced budget for 2023/24 with an increased Council Tax of 4.99%, consisting of a 2.99% increase for council services and a 2% social care precept for 2023/24.

By working with our partners from across the public, private and community sectors, we can achieve a bright future for Derby and its citizens.



Councillor Chris Poulter
Leader of Derby City Council

Our priorities

**Green
city**

**City
of growth**

**Vibrant
city**

**Resilient
city**

For more information on our priorities please go to [derby.gov.uk](https://www.derby.gov.uk)

1. Council Tax and spending plans

Council Tax

There are three separate council taxes included in your total bill – set by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority.

Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority have applied increases to Council Tax levels of 4.99%, 5.96% (£15 per year increase) and 6.19% (£5 per year increase) respectively.

The 2023/24 Council Tax Referendum limits have been amended allowing local authorities to have the flexibility to increase their core Council Tax requirement by up to 3%, plus levy an additional 2% increase precept for Social Care.

Derby City Council have applied the increase in 2023/24 of 4.99% this includes 2.99% Core and 2% Social Care precept.

Band	Derby City Council (excl ASC precept) £	Derby City Council ASC precept £	Derbyshire Police & Crime Commissioner £	Derbyshire Fire Authority £	Total Council Tax £
A	958.19	146.26	177.73	57.23	1,339.41
B	1,117.88	170.64	207.36	66.76	1,562.64
C	1,277.58	195.02	236.98	76.30	1,785.88
D	1,437.27	219.40	266.60	85.84	2,009.11
E	1,756.67	268.15	325.84	104.92	2,455.58
F	2,076.06	316.91	385.09	123.99	2,902.05
G	2,395.46	365.66	444.33	143.07	3,348.52
H	2,874.54	438.80	533.20	171.68	4,018.22

Adult social care precept

The Secretary of State made an offer to adult social care authorities. (“Adult social care authorities” are local authorities which have functions under Part 1 of the Care Act 2014, namely county councils in England, district councils for an area in England for which there is no county council, London borough councils, the Common Council of the City of London and the Council of the Isles of Scilly).

The offer was the option of an adult social care authority being able to charge an additional “precept” on its council tax without holding a referendum, to assist the authority in meeting its expenditure on adult social care from the financial year 2016-17. It was originally made in respect of the financial years up to and including 2019-20. If the Secretary of State chooses to renew this offer in respect of a particular financial year, this is subject to the approval of the House of Commons.”

For 2023-24 Government have allowed Councils with social care responsibilities to increase their council tax by a further 2%, on top of the core principle.

Adult social care provides personalised, practical support for people over 18. It supports them to live their lives the way they want. It preserves dignity and keeps people independent. People who need care should have the choice, flexibility and control to live their lives the way they want. Government, local councils, and service providers all have a duty to make sure this happens.

Everyone can get information and advice from us, and many people receive further support. Our aim is to help people keep their independence, either in their own home or in their local community.

For information on adult social care, go to derby.gov.uk and search for 'adult social care'.

For more information about adult social care funding go to gov.uk and search for 'adult social care Council Tax'.

Derby City Council revenue budget

The revenue budget pays for the day-to-day running costs of all of Derby City Council's services. The costs of schools are met in full by the Government's Dedicated Schools Grant. The net* costs of all other services after use of reserves** are financed from a combination of Council Tax, Retained Business Rates and Government funding in the form of the Revenue Support Grant and other specific grants.

*Net means expenditure less income.

**Reserves are the balance of funds not spent and held to provide for any future financial risks and potential one-off spending needs that could arise.

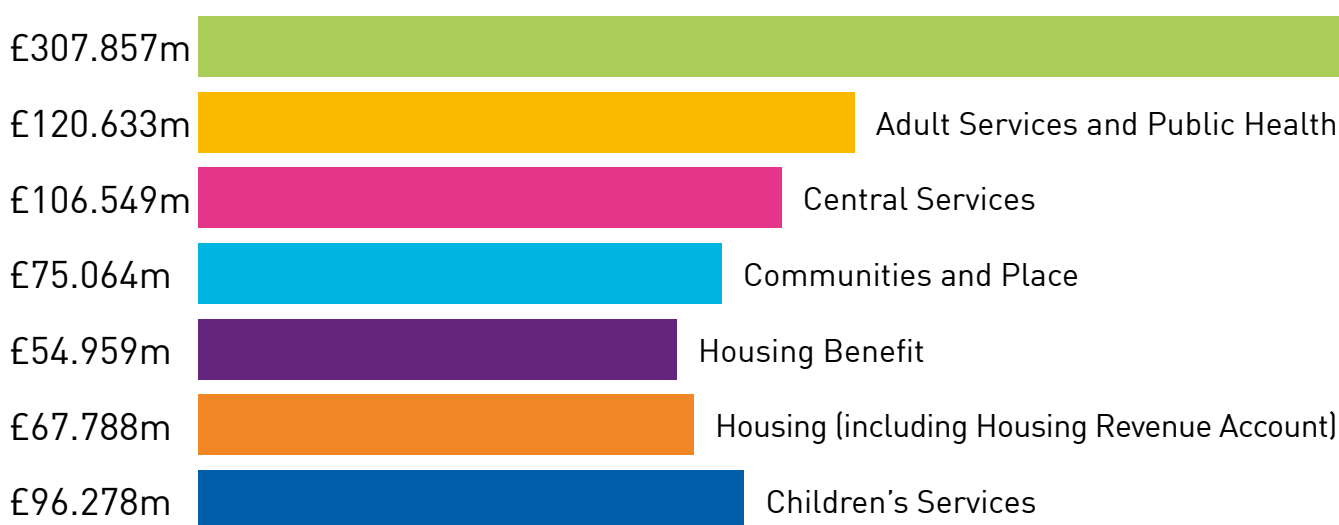
Budget and Council Tax		2023-24 £m	2022-23 £m	Change £m
Gross spending on general services		761.445	706.363	55.082
Gross spending on Housing Revenue Account	<i>add</i>	67.788	62.734	5.054
Gross Expenditure		829.233	769.097	60.136
Income from services	<i>subtract</i>	181.595	158.983	22.612
Use of reserves	<i>subtract</i>	0.775	5.302	-4.527
Business Rates	<i>subtract</i>	41.948	42.454	-0.506
Revenue Support Grant and Top Up	<i>subtract</i>	33.819	29.747	4.072
Dedicated schools grant	<i>subtract</i>	307.857	285.803	22.054
Housing Benefit Subsidy	<i>subtract</i>	54.959	60.538	-5.579
Other Specific Grants	<i>subtract</i>	91.081	79.924	11.157
Collection fund surplus (Council Tax)	<i>subtract</i>	-0.489	-4.158	3.669
Council Tax Requirement	<i>equals</i>	117.688	110.504	7.184

The Council Tax requirement is the amount needed to meet the anticipated net expenditure for services provided by the Council. The amount required from Derby City's Council Tax is divided by Derby's tax base of 71,038.69 to calculate a charge for band D properties of £1,656.67. This represents a movement of 4.99% from the previous year. The charges for the other bands of property are then calculated in proportions to the band D charge.

The tax base is the number of dwellings in Derby to which a Council Tax charge applies converted into an equivalent number of band D dwellings.

For further information about Derby City Council's budget contact the Director of Financial Services, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS.

2023 - 2024 Gross Expenditure £829 million



More details on the Council's budget and value for money strategy can be found on [derby.gov.uk](https://www.derby.gov.uk).

Derby City Council - Capital Investment

Derby City Council's capital budget is to pay for major investments that will remain in use over several years. The approved capital budget for 2023-2024 is £226 million and will invest in modernisation, renewal and replacement of key council buildings, economic regeneration of the City Centre including the new performance venue, investment in social housing and investments into schools including provision of additional places, as well as major improvements to our flood defences.

In recent years the Council's Capital Programme has been increasingly ambitious and includes the securing of significant external funded schemes such as the £69m for the Transforming City Programme alongside major investment in modern 21st Century assets such as the £42m investment in Moorways Sports Village which was successfully completed and opened to the public as planned and within budget in spring 2022.

The Capital Programme is funded from External Contributions, Capital Receipts and Prudential Borrowing.

For 2023-2024, our programme includes assumed borrowing of £61.2 million. This attracts no Government support and is effectively using the Council's cash flow until there is a need to borrow.

Flood Defence Levy

The Environment Agency levy for flood defence is £84,635 in 2023 - 2024. This is included in the Council's gross spending on services within central services. Government funds most of the flood defence service directly. For further information regarding the Flood Defence Levy budget please contact the Environment Agency at Lady Bay Bridge, West Bridgford, Nottingham NG2 5FA or email LocalFCRMIncome@environment-agency.gov.uk.

Derbyshire Fire Authority

At the Fire and Rescue Authority meeting on 9 February 2023 Derbyshire Fire and Rescue Authority approved the level of Council Tax for the year 1 April 2023 to 31 March 2024. The Authority agreed to set a 6.19% (£5 per year) increase in council tax with a budget of £44.9m for 2023/24.

The table below shows the council tax bandings and council tax levels:

Council Tax Band	Valuation	Council Tax 2023/24
A	£0 - £40,000	£57.23
B	£40,001 - £52,000	£66.76
C	£52,001 - £68,000	£76.30
D	£68,001 - £88,000	£85.84
E	£88,001 - £120,000	£104.92
F	£120,001 - £160,000	£123.99
G	£160,001 - £320,000	£143.07
H	£320,001 or above	£171.68

*illustrated above 1991 valuations used by the Valuation Office Agency (VOA).

Our budget requirement and funding

The Settlement Funding Assessment for 2023/24 is £14.2m, which is £0.8m higher than the 2022/23 allocation. In arriving at a base budget, the Service has secured ongoing savings of £1.8m.

Budget requirement comparison for year 2022 through 2023 and year 2023 through 2024:

Expense details	2022 through 2023 (Original Budget) £m	2023 through 2024* £m
Gross expenditure for services	44.3	50.7
Contribution to reserves	0.3	-1.0
Income (to be subtracted from sum)	4.1	4.8
Total Budget Requirement	40.5	44.9

* Due to the timing of the Fire Authority meeting, Fire Authority approval of the 2023/24 Revenue Budget and Medium Term Financial Plan was based on estimates for Council Tax and NNDR. An updated position will be reported to Fire Authority Members for approval in March 2023.

The Fire and Rescue Service continues to provide a responsive, cost effective and high performing service to our communities. The Service has secured on-going savings in the region of £15m as part of a concerted and timely approach to address the impact of funding reductions and other challenges, such as heightened economic volatility and uncertainty, changing pensions legislation and pressures, inflation, and of course the Coronavirus pandemic.

Contact the Chief Fire Officer on:

Email: enquiries@derbys-fire.gov.uk

Tel: 01773 305305

Address: Derbyshire Fire Authority, Butterley Hall, Ripley, Derbyshire, DE5 3RS

Police and Crime Commissioner for Derbyshire

2023/24 Budget and Council Tax requirement

To see further information regarding the Police and Crime Commissioner's budget for 2023/24 and how it affects the council tax requirement, please refer to the leaflet on the Commissioner's website derbyshire-pcc.gov.uk/Budget2023-24/.

The budget for policing Derbyshire in 2023/24 has been set at £219.471m, an increase of £7.212m from 2022/23.

Of this, £130.376m is provided by Government. The amount contributed by local council tax totals £88.559m. Reserves of £0.536m are also being utilised.

The annual amount of council tax paid by a band D (the average) household towards policing in 2023/24 will increase from £251.60 in 2022/23 to £266.60, an increase of £15 per year or 29p per week (6.19% versus 4.14% last year).

The Police and Crime Commissioner's Council Tax requirement is calculated as follows:

	2022/23 £m	2023/24 £m
Police and Crime Commissioner	8.435	7.253
Chief Constable	203.824	212.218
Use of Reserves to fund the budget deficit	-	(0.536)
Net Budget Requirement	212.259	218.935
Main Government Grant	(121.253)	(121.676)
Legacy Council Tax Grants	(8.700)	(8.700)
Collection Fund Surplus	-	-
Council Tax Requirement (Precept)	82.306	88.559

Council Tax bands

The Listing Officer at the Valuation Office Agency will have placed your property into one of the eight Council Tax bands listed below. The valuation range uses the open market value of the property as at 1 April 1991. You can see the Council Tax banding list on the Valuation Office Agency website: voa.gov.uk.

The movement in general prices will not be a reason for changing your valuation band. The amount of Council Tax charged for each band depends on the tax set for band D - the Council Tax for all the other bands is worked out from that figure.

Band	Property values	Ratio band D
A	Up to and including £40,000	6/9
B	£40,001 to £52,000	7/9
C	£52,001 to £68,000	8/9
D	£68,001 to £88,000	9/9
E	£88,001 to £120,000	11/9
F	£120,001 to £160,000	13/9
G	£160,001 to £320,000	15/9
H	More than £320,000	18/9

Council Tax liability

There is only one Council Tax bill for each domestic property. The person who is liable is normally the person living in the property who either owns or rents it. Couples and co-owners are jointly liable. There are some circumstances where the owner is liable which include:

- the property is a residential care home
- the property is a house in or intended for multiple occupation
- the property is empty.

Empty Homes premium

An empty homes premium is an additional Council Tax charge levied on some unoccupied and empty properties. For the 2023/24 financial year the following Council Tax charges will apply:

- for properties that have been empty and unoccupied for two years or more, but less than five years an empty property premium of 100%, giving a total Council Tax charge of 200%
- for properties that have been empty and unoccupied for five years or more, but less than ten years, an empty property premium of 200%, giving a total Council Tax charge of 300%
- for properties that have been empty and unoccupied for ten years or more, an empty property premium of 300%, giving a total Council Tax charge of 400%.

If you are the new owner of a property that has been unoccupied and empty for a continuous period of five years prior to you taking ownership and it remains unoccupied and empty you will not be charged a premium for 12 months, from the date you become the owner.

Reducing your Council Tax

Discounts

The full Council Tax charge is based upon a property being occupied by two or more adults. For Council Tax purposes an adult is classed as someone aged 18 or over. If a property is occupied by one adult, you can get a 25% discount on your Council Tax bill. For Council Tax purposes, some people are not counted when we decide how many adults are living in the property.

These people include:

- anyone under 18 years of age
- 18 and 19 year olds who are at school or have just left school
- full-time students, student nurses, apprentices and young people on youth training schemes
- patients living in hospital or a care home
- people who have learning difficulties or have mental health issues - they must be entitled to certain state benefits
- people in prison, unless they are in prison for not paying Council Tax, a fine or detained elsewhere
- people staying in some hostels and night shelters.

A full list appears on the website: derby.gov.uk/counciltax

If, after disregarding a person or persons the number of adults resident is only one, a 25% discount can apply. If all residents are disregarded a 50% discount can apply. This discount does not apply where someone who normally lives in the property is temporarily absent.

Empty and unoccupied property discount

Properties classed as empty and unoccupied will attract a 100% discount for a period of up to 28 calendar days. This applies from the date the property first becomes empty and unoccupied. If the property remains empty and unoccupied then, on day 29, Council Tax is charged at 100% of the normal occupied rate.

Exemptions

Some occupied or unoccupied properties are exempt from Council Tax. This means there is no Council Tax to pay for a certain period. These include:

Unoccupied properties

- Awaiting probate or letters of administration to be granted or for up to six months after they have been granted
- After being used by a charity that owns them

Occupied properties

- Students' halls of residence or properties where only full time students live
- Occupied only by people who have learning difficulties or mental health issues and who are entitled to certain state benefits

A full list of properties that are exempt appears on the website: derby.gov.uk/counciltax.

Help for disabled people

Your Council Tax may be reduced if a disabled person is living in the property. To get a reduction the property must have one of these:

- a room, other than a bathroom, kitchen or lavatory that is used mainly by the disabled person and is required for meeting the needs as a result of their disability, for example a room used for treatment
- an extra bathroom or kitchen that is required to meet the needs of the disabled person, or
- enough space for the use of a wheelchair where one needs to be used inside.

You will be charged as if your property was in the next lower valuation band. Homes in band A can also get a reduction.

Appeals

Liability appeals

You can appeal if you think your bill is wrong because:

- you are not the person who should pay the Council Tax
- your property should be exempt or you should be receiving a discount
- you are entitled to a disabled person's reduction
- you are not getting the right amount of Council Tax support.

To appeal, write to the Council Tax team and set out the reasons why you feel the Council's decision is wrong. If you are not satisfied with the outcome of the appeal, or have not received a response to the appeal within two months, you can make a further appeal to the Valuation Tribunal by telephone: 0303 445 8100, web: valuationtribunal.gov.uk or email: Appeals@valuationtribunal.gov.uk.

You can appeal directly to the tribunal against a Council Tax penalty, without first having to contact the Council.

Appeals against Council Tax Banding

There are only limited circumstances when taxpayers can challenge their bandings; these include:

- after demolition
- conversion of houses to flats
- physical changes in locality affecting value
- if you think your property has not been valued correctly.

And within six months of:

- a band change to your property made by the Listing Officer
- a band change to a similar property to yours made by the Tribunal
- becoming liable to pay Council Tax on a property.

Appeals should be made to the Valuation Office Agency through this website gov.uk/challenge-council-tax-band.

Appealing against your liability or your band does not allow you to withhold payment of your Council Tax. You should continue to pay as normal and, if your account is amended following an appeal, you will be advised of your revised payments.

For enquiries: Telephone 03000 501 501, or visit gov.uk/contact-voa.

The Council has the power to reduce Council Tax where discounts and exemptions do not apply. Each case will be judged on its merits, and we will only consider using this power in exceptional circumstances.

Changes to Council Tax charges on your bill

The change in the amounts being charged by Derby City Council, Derbyshire Police and Crime Commissioner and Derbyshire Fire Authority for 2022/23 are shown on your bill as a **percentage change to one decimal point**.

The actual increases are:	
Derby City Council general expenditure	2.99% shown as 3%
Adult Social Care	2%
Fire Authority	6.19% shown as 6.2%
Police and Crime Commissioner	5.96% shown as 6%

Paying your council tax over 12 months

You can pay your current year Council Tax over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2023 and then you will receive a new bill which shows instalments running from April 2023 to March 2024. This can be done online at derby.gov.uk/apply.

2. Help paying your Council Tax

Council Tax support - help for people on a low income

Derby's Council Tax support scheme is for those at working age. The scheme for 2023/24 has been set; all working age households in Derby will have to pay something towards their Council Tax.

Within the Scheme for 2023/24:

- Support is capped at Derby's Council Tax band A charge. If your property has been placed in Council Tax band B or above, the maximum amount of Council Tax support will be calculated as though your property was in band A.
- **The maximum support that anyone can get is 70% of their Council Tax charge.**
- No second adult rebate is no longer awarded under the Council Tax support scheme.
- Maximum amount of £6,000 capital to be held or more disqualifies you from being awarded Council Tax support.
- Minimum award of £4.00 a week if, when calculated, support is less than £4.00 a week, support will not be awarded.
- We are using the housing benefit rules and deductions relating to non-dependents. A non-dependent is another adult living in the household with the claimant and their partner – for example a grown-up son or daughter. Sometimes, depending on the circumstances, we make deductions from the claimant's Council Tax support entitlement, to reflect the fact that the non-dependent needs to contribute to the household living costs. For 2023/24 we will use the Housing Benefit rules to decide when and how much deduction(s) to apply. However, where the non-dependent has gross income of less than £100.00 a week, we will use a weekly deduction of £4.00 instead of the Housing Benefit rate.
- Family premium is included in the Council Tax Support calculation. This means that if a family qualifies for some Council Tax Support, they will receive extra help.
- Temporary Absence rules - if someone is temporarily absent from their home for more than four weeks because they have left Great Britain - England, Scotland and Wales – in most instances their entitlement to Council Tax Support will end.
- Claims can only be backdated for up to a maximum of three months from when the claim is made. If you delay making your claim at the time you need help, we can only backdate your claim for up to a maximum of three months, if you are able to show you have good cause for not making your claim at the right time.

Pensioners are not affected by Derby's Council Tax support scheme; they receive support using different rules made by Central Government.

The amount of your Council Tax support award will be shown on your bill.

Housing benefit

Universal Credit Full Service was introduced in Derby on 11 July 2018. This affects how most people at working age can claim help with their housing costs.

It means that most working age people will have to make two separate claims for help with their Council Tax and their rent.

Pensioners

If you are a pensioner, you are not affected by Universal Credit. You should make one joint Housing Benefit and Council Tax Support claim with the Council at derby.gov.uk/benefit-new-claim for help with your rent and your Council Tax.

If you are a couple and one of you is a pensioner and the other is working age, you will need to make two separate claims as a couple: one for help with your Council Tax (Council Tax Support) at derby.gov.uk/benefit-new-claim and one for help with your rent (Universal Credit) at gov.uk/apply-universal-credit.

Working age

If you are at working age and need help with your rent, you can only apply for housing benefit if:

- you are living in specified accommodation (and you need care, support or supervision)
- you have been placed in temporary accommodation by the Council.

If you are in one of these groups you need to make one joint housing benefit and Council Tax Support claim with the Council at derby.gov.uk/benefit-new-claim for help with your rent and your Council Tax.

If you are not in one of the above groups you need to make two separate claims: one for help with your Council Tax (Council Tax Support) at derby.gov.uk/benefit-new-claim and one for help with your rent (Universal Credit) at gov.uk/apply-universal-credit. This includes if you are a couple and one of you is a pensioner and the other is working age.

How to make a claim for housing benefit and/or Council Tax support

If there is no support shown on your bill, but you feel you may be entitled to it, you need to fill in a claim form as soon as possible. Claims are made online at derby.gov.uk/benefit-new-claim. For those who cannot access the internet at home, public computers may be available in the Council House reception area, Council House, Corporation Street, Derby DE1 2FS.

Other available advice

When you get your Council Tax bill, if you need to talk to someone about it you can receive confidential help, support or advice from the following:

- Derby Homes, and Derby Advice team on 01332 643394 (for Derby Homes tenants only)
- The National Debtline on 0808 808 4000, or see the budgeting tools at nationaldebtline.org
- The MoneyHelper service online at moneyhelper.org.uk
- Step Change at stepchange.org

Council Tax hardship scheme

If you feel paying your Council Tax bill will place you in hardship you can apply for Council Tax hardship assistance, as part of the Council's single discretionary award scheme online: derby.gov.uk/single-discretionary-award.

Council Tax Support Fund

Recognising the impact of rising bills, the Government is distributing £100 million of new grant funding in 2023-24 for local authorities to support economically vulnerable households in their area with Council Tax bills.

The council will use most of their funding allocations to reduce Council tax bills for current working age and pension age Council tax support (CTS) claimants by up to £25. The maximum amount received will be £25, however if your Council Tax bill is less than £25 you will only receive the amount outstanding on your bill.

If you are in receipt of Council tax support (CTS) there is no need for you to contact us as the reduction will be automatically applied to your Council tax bill for 2023/24.

More information can be found on the [gov.uk](https://www.gov.uk) website.

3. Business Rates

Business Rates are payable on non-domestic properties.

Apart from properties that are exempt from business rates, each non-domestic property has a Rateable Value (RV) which is set by the Valuation Office Agency (VOA). The VOA draws up and maintains a full list of all rateable values. The rateable value of your property is shown on the front of your bill.

After a Rateable Value has been determined it is multiplied by the national non-domestic multiplier, which is set by central Government each year. The multiplier set by Government for the financial year 2023/24 is £0.512p.

If the rateable value is less than £51,000 and the property is occupied then the lower multiplier is used. This again is set by central Government and for 2023/24 is £0.499p.

Appeals

From 1 April 2023, the rateable values on non-domestic properties are based on the valuation date of 1 April 2021.

For enquiries about the assessment of your rateable value, contact:
telephone: 03000 501 501, web: [gov.uk/contact-voa](https://www.gov.uk/contact-voa).

To challenge the valuation of your assessment please visit
[gov.uk/business-rates-valuation-account](https://www.gov.uk/business-rates-valuation-account)

Small Business Rates Relief (SBRR)

The thresholds for this relief are:

- a Rateable Value between £0 - £12,000 provides 100% relief
- a Rateable Value between £12,000 - £15,000 provides a sliding scale of relief from 100% to 0% entitlement
- the lower multiplier of £0.499p will now be used for a Rateable Value below £51,000 on occupied properties.

Revaluation 2023

The 2017 non-domestic rating list will close on 31 March 2023. From 1 April 2023, customers will only be able to make a check against the new 2023 rating list.

Rateable Values are the amount of rent a property could have been let for on a set valuation date. For the 2023 valuation, that date is 1 April 2021. We use these rateable values to calculate business rates bills. Revaluations are carried out to reflect changes in the property market, which means that business rates bills are based on more up-to-date information.

Pay your Business Rates over 12 months

You can pay your current year Business Rates over 12 monthly instalments. To receive 12 instalments you must have made your request by 15 April 2023 and then you will receive a new bill which shows instalments running from April 2023 to March 2024.

Email: business.rates@derby.gov.uk

Reducing your Business Rates

Business Rates reliefs are available that may reduce the amount you have to pay:

- small business rates relief
- unoccupied property relief
- partly occupied property relief
- mandatory charity relief
- public lavatory relief.

Derby City Council operates its own Discretionary Rate Relief scheme and for the financial year beginning on 1 April 2023, depending upon your business or organisations individual circumstances you may be entitled to one or more of the following discretionary rate reliefs:

- top-up relief for charities and community amateur sports clubs
- relief for non-profit making organisations
- enterprise zone relief
- office space occupied by local newspapers relief
- supporting small business relief
- retail, hospitality and leisure relief.

If you are not receiving any of the discretionary rate reliefs and you think you should, please contact us on business.rates@derby.gov.uk giving us details of your business or organisation and which discretionary rate relief you think you are entitled to.

You should also contact us, using the same email address, if you want to refuse discretionary rate relief telling us why you want to refuse it.

For more information please visit derby.gov.uk/business-rates.

We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 642428** or **derby.gov.uk/signing-service/**

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 642428** ਜਾਂ **derby.gov.uk/signing-service/**

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 642428** lub **derby.gov.uk/signing-service/**

Slovak

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Prosím, kontaktujte nás na tel. č.: **01332 642428** alebo na stránke **derby.gov.uk/signing-service/**

Urdu

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم **01332 642428** یا **derby.gov.uk/signing-service/** پر ہم سے رابطہ کریں

