



Derby City Council

## Equality impact assessment form

Directorate	Peoples Service Early Help
Service area	Early Help
Proposal	Budget 2022/2023 EIA – Early Help - Reduction of the number of Connexions Personal Assistants
Reason for proposal	MTFP Saving
Sign off (Director/Head of Service)	Suanne Lim
Date of assessment	January 2022

**Please read the support notes to help you in Appendix 1 before completing your assessment**

### The form

You need to attach the completed form to any report to help councillors and colleagues make their decisions by taking equality implications into account.

### The assessment team or name of individual completing this form

**Team leader's name and job title** – Fiona Colton

Other team members if appropriate

Name	Job title	Organisation	Area of expertise
Suanne Lim	Director for Early Help and Children's Social Care	DCC	Children's Social Care
Jonathon Howie	Multi Agency Team Manager/Principal Education Welfare Officer	DCC	Children's Social Care
Kelly Ormond	Principal Services Manager	DCC	Early Years
Jonie Centro	Connexions Manager	DCC	Early Years/Connexions

### Step 1- setting the scene

Make sure you have clear aims and objectives on what you are impact assessing – this way you keep to the purpose of the assessment and are less likely to get side- tracked.

1. What are the main aims, objectives and purpose of the decision you want to make?	To reduce the numbers of Connexions Personal Advisors and reduce the offer to young people and only complete the statutory
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	function that is required by the Department of Education. The delivery of the service will be further targeted on those most vulnerable and at risk including young people with SEND
2. Why do you need to make this decision?	Financial Pressure the Local authority are facing
3. Who delivers/will deliver the changed service/policy including any consultation on it and any outside organisations who deliver under procurement arrangements?	Staff team will be consulted and public as part of the MTFP consultation
4. Who are the main customers, users, partners, colleagues or groups affected by this decision?	Colleagues and young people

## Step 2 – collecting information and assessing impact

5. Who have you consulted and engaged with so far about this change, and what did they tell you? Who else do you plan to consult with? – tell us here how you did this consultation and how you made it accessible for the equality groups, such as accessible locations, interpreters and translations, accessible documents.	Senior management team, lead member for children’s service, EH Management team
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6. Using the skills and knowledge in your assessment team or what you know yourself, and from any consultation you have done, what do you already know about the equality impact of the proposed change on particular groups? Also, use any other information you know about such as any customer feedback, surveys, national research or data. Indicate by a tick for each protected characteristic group whether this is a negative or a positive impact. Only fill in the mitigation box if you think the decision will have a negative impact and then you’ll need to explain how you are going to lessen the impact.

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
<b>Age</b> – older and younger people	<p><b>Service</b></p> <p>Those identified as vulnerable who are identified as NEET have access to a Connexions PA and this will continue but be more targeted.</p> <p><b>Colleagues</b></p> <p>We do know that despite the Equality Act older people still have difficulty getting jobs and it may have been a long time since they applied for jobs and attended interviews</p>		On colleagues	<p>The team have experienced previous consultations in the last 3 years and support is required to guide staff through it.</p> <p>We will provide as much support as we can to colleagues at risk of losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer</p>

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
				support and counselling, our Chaplaincy Service and our Employee Networks. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire
<p><b>Disability</b> – the effects on the whole range of disabled people, including Deaf people, hearing impaired people, visually impaired people, people with mental health issues, people with learning difficulties, people living with autism and people with physical impairments</p>	<p><b>Service</b></p> <p>There are challenges for young people who have additional needs when they reach the school leaving age bracket and targeted support is required and will still be provided.</p> <p><b>Colleagues</b></p> <p>We know that many disabled people struggle to get jobs and keep them, despite the Equality Act. Losing a job can be devastating, particularly when they work with supportive colleagues and have a range of reasonable adjustments in place. There is always the fear that the next employer may not be as understanding.</p>		On colleagues	<p>Statutory/Legal requirements remain the same and thus safeguards access to the service. For disabled young people living in Derby City will continue to receive a service if they are NEET, there is currently a project supported by external funding that will help and focus the work</p> <p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our Disabled Employees Network. Our HR recruitment team can also offer interview and job application skills training. Help is also</p>

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
				available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire
<p><b>Gender identity-</b> trans and those people who don't identify with a particular gender, for example, non-binary, genderfluid, genderqueer, polygender and those who are questioning their gender or non-gendered identity.</p>	<p><b>Service</b></p> <p>There are challenges for young people coming to terms with their gender identity who may also have additional needs when they reach the school leaving age bracket and targeted support is required and will be provided. Help is also available from Derbyshire LGBT+ and their Youth Groups</p> <p><b>Colleagues</b></p> <p>We know that many trans people do face discrimination and harassment in employment despite the Equality Act and so applying for and being interviewed for new jobs can be a very anxious time for fear of this happening.</p>		On colleagues	<p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our LGBTQ+ and Allies Employee Network. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire</p>
<p><b>Marriage and Civil Partnership</b></p>	<p>No impact identified</p>			

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
<p><b>Pregnancy and maternity</b> - women who are pregnant or who have recently had a baby, including breast feeding mothers</p>	<p><b>Service</b></p> <p>There are young women who fall into this category who may be NEET and support is available to encourage return to education and training. Funding is available from schools and colleges including for childcare.</p> <p>This group remain part of our targeted service and will have access to the appropriate advice</p> <p><b>Colleagues</b></p> <p>Colleagues will be consulted, and their entitlement clearly explained to them as any other colleagues who may start maternity leave before the implementation date.</p>		<p>On colleagues</p>	<p>Currently there are no colleagues on maternity leave or expecting to go on maternity leave. The Hybrid model of face to face and home working supports the need for breast feeding.</p> <p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our Employee Networks. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire</p>
<p><b>Race</b> - the effects on minority ethnic communities, including newer communities, Gypsies and Travellers and the Roma community</p>	<p><b>Service</b></p> <p>Targeted support will continue for this group by the commissioned contract which supports interpreting and staff within our teams who have additional language skills</p>			

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
	<p><b>Colleagues</b></p> <p>We know that Black, Asian and Minority Ethnic people do still face discrimination and harassment in employment despite the Equality Act. Applying for new jobs and going through interviews can be additionally extremely stressful because of this</p>		On colleagues	<p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our LGBTQ+ and Allies Employee Network. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire</p>
<p><b>Religion or belief or none</b> - the effects on religious and cultural communities, customers and colleagues</p>	<p><b>Service</b></p> <p>Respect of cultural and religious beliefs will remain in place for those accessing the service in the way we have always delivered. As above we will support this team using the wider Early Help Service</p> <p><b>Colleagues</b></p> <p>The staff group is made up of a range of religious beliefs and backgrounds. We know that people can face discrimination and harassment in employment because of their beliefs whether religious or not and so applying for new jobs and attending interviews can be very worrying</p>		On colleagues	<p>All colleagues' religion and beliefs are considered as part of the process.</p> <p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our Black, Asian and</p>

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
				<p>Minority Ethnic Employee Support Network. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire</p>
<p><b>Sex</b> - the effects on both men and women and boys and girls</p>	<p><b>Service</b></p> <p>The support and targeted work for all young people who are supported to become in Education, Employment and Training will continue</p> <p><b>Colleagues</b></p> <p>The staff group is made up of both men and women.</p>		<p>On colleagues</p>	<p>We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our Employee Networks. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire</p>
<p><b>Sexual orientation</b> - the effects on lesbians, gay men, bisexuals, pansexual, asexual and those questioning their sexuality</p>	<p><b>Service</b></p> <p>As a matter of course we take into account an individual's needs and ensure that our approach continues to be the right approach for the young</p>			

People with protected characteristics	What do you already know?	Positive impact	Negative impact	Mitigation - what actions will you take to lessen impact?
	<p>person. There is also help from Derbyshire LGBT+ and their Youth Groups</p> <p><b>Colleagues</b> We know that people suffer discrimination and harassment in employment because of their sexuality. So applying for a new job and attending interviews can be particularly stressful due to this fear.</p>		On colleagues	We will provide as much support as we can to colleagues losing their jobs and in applying for new jobs. We have our employee assistance programme who can offer support and counselling, our Chaplaincy Service and our LGBTQ+ and Allies Employee Network. Our HR recruitment team can also offer interview and job application skills training. Help is also available from our Employment and Skills Section who offer a Derby Jobs Weekly of vacancies and support in and around Derby and Derbyshire

**Important** - For any of the equality groups you don't have any information about, then please contact our Lead on Equality and Diversity for help. You can also get lots of information on reports completed from organisations' websites such as the Equality and Human Rights Commission, Stonewall, Press for Change, Joseph Rowntree Trust and so on. Please don't put down that the impact affects 'everyone the same' – it never does!

**Step 3 – deciding on the outcome**

7 What outcome does this assessment suggest you take? – You might find more than one applies. Please also tell us why you have come to this decision?

<b>Outcome 1</b>		<b>No major change needed</b> – the EIA hasn't identified any potential for discrimination or negative impact and all opportunities to advance equality have been taken
<b>Outcome 2</b>		<b>Adjust the proposal</b> to remove barriers identified by the EIA or better advance equality. Are you satisfied that the proposed adjustments will remove the barriers you identified?
<b>Outcome 3</b>	<b>Yes</b>	<p><b>Continue the proposal</b> despite potential for negative impact or missed opportunities to advance equality identified. You will need to make sure the EIA clearly sets out the justifications for continuing with it. You need to consider whether there are:</p> <ul style="list-style-type: none"> <li>• sufficient plans to stop or minimise the negative impact</li> <li>• mitigating actions for any remaining negative impacts</li> <li>• plans to monitor the actual impact.</li> </ul>



<b>Outcome 4</b>	<b>Stop and rethink</b> the proposal when the EIA shows actual or potential unlawful discrimination
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Why did you come to this decision?

We are clear on our statutory duty for supporting those most vulnerable who are NEET and this work will be continued in a more targeted way. Workers will be supported to target their work and acknowledge that they cannot work outside of statutory duties. Those at risk of losing their roles will be supported by the service to look at options available to them using Council policies and other support mentioned in this Equality Impact Assessment.

If you have decided on **Outcome 3**, then please tell us here the justification for continuing with the proposal. You also need to make sure that there are actions in the Mitigation Box to lessen the effect of the negative impact. This is so important and may face a legal challenge in the future.

If you have decided on **Outcome 4** then if the proposal continues, without any mitigating actions, it may be likely that we will face a legal challenge and possibly a Judicial Review on the process - it is so important that the equality impact assessment is done thoroughly, as this is what the Judge will consider

## Appendix 1

### Equality impact assessment form– please read this section first before you do the assessment

This is our equality impact assessment form to help you equality check what you are doing when you are about to produce a new policy, review an older one, write a strategy or plan or review your services and functions. In fact, you need to do an equality impact assessment whenever a decision is needed about our services and functions that affects people and **before** that decision is made. This also includes quick Covid 19 related decisions.

We use the term 'policy' as shorthand on this form for the full range of policies, practices, plans, reviews, activities and procedures.

Policies will usually fall into three main categories...

- Organisational policies and functions, such as recruitment, complaints procedures, re-structures.
- Key decisions such as allocating funding to voluntary organisations, budget setting.
- Policies that set criteria or guidelines for others to use, such as criteria about school admissions, procurement methods, disabled facilities grants, on street parking bays.

So why do we need to do equality impact assessments? Although the law does not require us to do them now, the courts still place significant weight on the existence of some form of documentary evidence of compliance with the **Public Sector Equality Duty** when determining judicial review cases. This method helps us to make our decisions fairly, taking into account any equality implications, so yes we still need to complete them.

The Public Sector Equality Duty is part of the Equality Act 2010 and this Duty requires us as a public body to have '**due regard**' to eliminating discrimination, harassment and victimisation and any other conduct that is prohibited by or under the Act. It requires us to advance equality of opportunity and foster good relations between people who share a '**relevant protected characteristic**' and people who don't. The nine protected characteristics are age, disability, gender identity, marriage and civil partnership, pregnancy and maternity, race religion and belief, sex and sexual orientation.

Having 'due regard' means:

- removing or minimising disadvantages suffered by people due to their protected characteristics
- taking steps to meet the needs of people with certain protected characteristics where these are different from the needs of other people
- encouraging people with certain protected characteristics to participate in public life or in other activities where the participation is disproportionately low.

This completed form should be attached to any Corporate Leadership, Senior Leadership, Cabinet or Personnel Committee report to help decision makers take the equality implications into account when they make the decision. Equality impact assessments **must be done before** decisions are made.

You'll find that completing these assessments will help you to:

- understand your customers' and communities needs
- develop service improvements
- improve service satisfaction
- demonstrate that you have been fair and open and considered equality when working on re-structuring
- make sure you pay due regard to the requirements of the Public Sector Equality Duty.

Unless this is a quick Covid 19 decision, don't do the form by yourself. Get a small team together and make sure you include key people in the team such as representatives from our Equality Hubs and Forums and employee networks and you could invite trade union representatives too – the more knowledge around the table the better. You also need to decide how and who you will consult with to help inform the equality impact assessment. Our Lead on Equality and Diversity can help with useful contacts – we have a team of people who are used to doing these assessments and can help with information on barriers facing particular groups and remedies to overcome these barriers.

You'll need to pull together all the information you can about how what you are assessing affects different groups of people and then examine this information to check whether some people will be negatively or positively affected. Then you'll need to look at ways of lessening any negative effects or making the service more accessible – this is where your assessment team is very useful and you can also use the wider community. Against every negative impact you will need to complete the mitigation section to explain how you will lessen the impact.

Agree an equality action plan with your assessment team, setting targets for dealing with any negative effects or gaps in information you may have found. Set up a way of monitoring these actions to make sure they are done and include them in your service business plans.

Remember, we need to complete these assessments as part of our everyday business, so we get our equality responsibilities right and stay within the law – Equality Act 2010. If in doubt – it's better and safer to do an Equality Impact Assessment than not to bother! You never know when we may get a legal challenge and someone applies for Judicial Review.

When you have completed the assessment, get it signed by your Head of Service or Service Director and **send it to our Lead on Equality and Diversity for checking and to publish on our website**. It is a public document so must not contain any jargon and must be easy to understand.

## Contact for help

Ann Webster – Lead on Equality and Diversity

[ann.webster@derby.gov.uk](mailto:ann.webster@derby.gov.uk)

Tel 01332 643722 mobile 07812301144

[Sign Language Service](#)

We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 643722, 07812301144** or **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

## Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 64XXXX** ਜਾਂ **[derby.gov.uk/signing-service/](http://derby.gov.uk/signing-service/)**

## Polish

Aby uľatwić PaŃstwu dostęp do tych informacji, moŹemy je PaŃstwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 64XXXX** lub **derby.gov.uk/signing-service/**

### **Slovak**

Túto informáciu vám môŹeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôŹe k jej sprístupneniu. Prosím, kontaktujte nás na tel. č.: **01332 64XXXX** alebo na stránke **derby.gov.uk/signing-service/**

### **Urdu**

یہ معلومات ہم آپ کو کسی دیگر ایسے طریقے، انداز اور زبان میں مہیا کر سکتے ہیں جو اس تک رسائی میں آپ کی مدد کرے۔ براہ کرم **01332 640000** یا **derby.gov.uk/signing-service/** پر ہم سے رابطہ کریں