

Inner city opt-in recycling scheme FAQs

When will collections start?

Households who have a blue bin will start collections from Monday 14 October 2019. Households who request a bin delivery will start collections as soon as their bin is delivered. We expect bin deliveries to take place in late October and November.

How many bins can I get for free?

We want our residents to recycle as much as possible! If households are regularly filling their blue bin with washed and squashed recycling, they can [request an additional bin](#) at no extra cost.

When does registration open for the scheme?

Registration is already open. Households who register before Sunday 13 October will be able to start collections before Christmas.

How can I register for the scheme?

[The easiest way to register is online](#). Our online form takes a few minutes to complete.

When registering, you will need to tell us if you need a blue bin or not.

Alternatively, you can call us or visit the Council House.

I don't have a blue bin, can you send me one?

Yes – just let us know that you need one when you register.

How often will my bin be collected?

We will collect your blue bin(s) every two weeks.

You will be able to use the [bin day look-up tool](#) before the start of your collections to check on which day your bin(s) will be collected. Please note that your blue bin may be collected on a different day to your black bin so please check.

What can I put in my blue bin?

Your blue bin should be used for any household recycling listed below. If you're unsure about an item, [please check our A-Z](#) rather than what is on the product packaging.

Please do not use your blue bin for waste such as plastic bags, nappies, electrical items or other general waste as we will not be able to collect it.

Contaminating your blue bin with non-recyclable products can mean that entire loads of recycling are rejected by our processor.



Aerosols		aerosols
Cartons		cartons
Cardboard		cardboard
Mixed glass bottles and jars		mixed glass bottles & jars
Newspapers and magazines		newspapers & magazines
Household plastic packaging		household plastic packaging
Food tins and drink cans		food tins & drink cans

Can I still take recycling to Raynesway?

Yes – If you have more recycling than you can fit in your bin (large cardboard boxes for example) you can take these to Raynesway.

Do I have to register to get my bin collected?

The scheme is an opt-in service. This means you need to [register](#) if you want us to collect your blue bin(s).

In order to make sure we have enough resources to provide the same great service to all customers, we need to know how many bins we should expect out on bin day.



I have a blue bin but it is damaged – can you replace it?

If your blue bin is damaged, [please let us know](#) using our online form. We will collect your bin and replace it like-for-like, free of charge.

Can I register for the service later in the year?

You can [register for recycling collections](#) at any point. However, households that register on or before Sunday 13 October will be able to start their collections before Christmas. Households who register after this date may have to wait longer to start collections.

If I have an assisted collection, will it carry over to the scheme?

Yes, this will automatically show on our system.

