**Food Hygiene Rating Scheme (FHRS) Uploads to the National Website**

Recently some online food order service companies have changed their listing criteria to take into account your standards of food hygiene. This has had a dramatic impact on requests associated with the scheme at Derby City. Unfortunately we do not have the resources to respond to every request immediately.

Therefore set out below are our criteria for dealing with requests. They meet our obligations required by the Food Standards Agency (FSA) and will **not** be deviated from.

1. **Upload Schedule**

We are obliged to upload our data onto the FSA’s portal every 28 days. However to reduce delays in publishing ratings we will try and do this at least every 7 days. This, however, will depend on service priorities and availability of trained staff.

1. **Food Hygiene Rating Publication**

Even though we will upload (in most instances) every 7 days, your rating will not be published on the [Food Standard's Agency's website](https://ratings.food.gov.uk/authority-search-landing/en-GB/871) until after 35 days from the date of your inspection. This is after your appeal period has passed

If you have received a ‘5’ rating this will appear on the [Food Standard's Agency's website](https://ratings.food.gov.uk/authority-search-landing/en-GB/871) as soon as we upload your information. This is normally 14 days from the date of your inspection letter.

1. **Consent for Early Publication**

If you have received a score between ‘0 and 4’ and would like your rating to be uploaded before the end of the 30 day period. Complete and return this [Food Hygiene Rating Scheme: Consent for early publication of rating form](https://www.derby.gov.uk/media/derbycitycouncil/contentassets/documents/foodsafety/fhrs-consent-for-early-publication-of-rating-October-2019.doc).

1. **New Businesses**

If you are a new business and registered with us prior to trading, you would have been advised if you intend to use the services of an online food order service company, you should request to be marked as ‘Awaiting Inspection’ on the FSA’s website. This can only be requested once you can demonstrate your business is trading.

You will then be rated under the FHRS at your first inspection. Priority for inspections will depend on your business’s level of food safety risk.

1. **Food Hygiene Rating Re-scores**

If you have made a request to be rescored, your unannounced revisit will be carried out within 12 weeks of your request.