

PARKING SERVICES ANNUAL REPORT 2024/2025



Derby City Council

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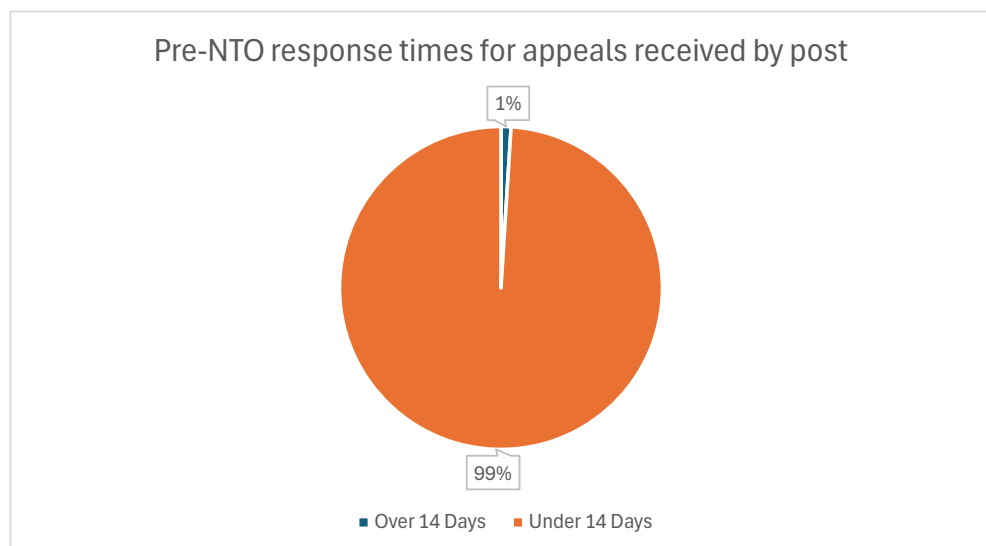
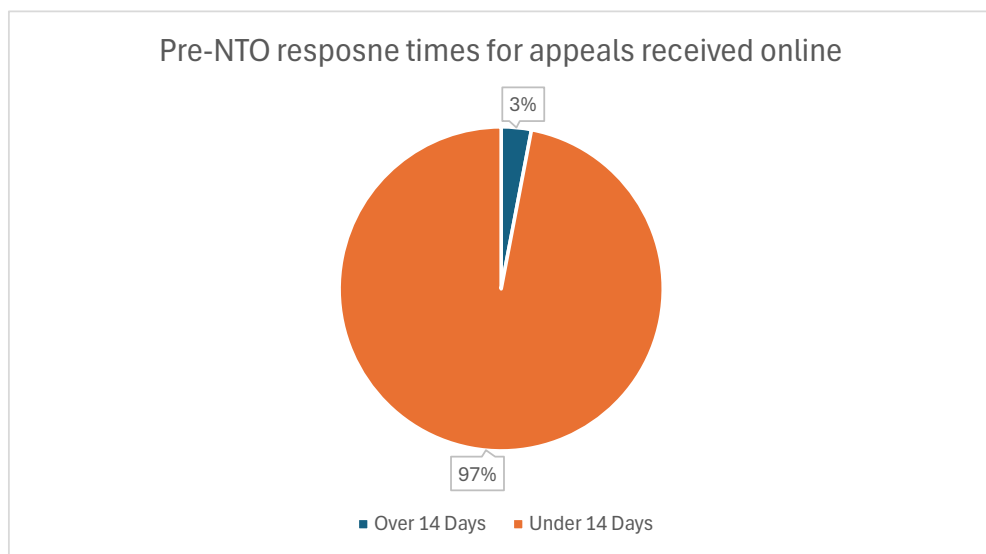
PARKING ADMINISTRATION

Derby City Council offer drivers the opportunity to appeal via an online challenge portal for both informal and formal representations. The portal allows drivers to view images taken by the Civil Enforcement Officer and also to view footage if the Penalty Charge Notice (PCN) was camera enforced.

INFORMAL REPRESENTATIONS

Under the Traffic Management Act 2004, a motorist who has received a PCN has the ability to pay the PCN at a 50% discounted amount providing it is paid within 14 days from the date the PCN was issued or they can submit a 'challenge' (also called an informal representation) to the Council if they do not believe they should have been given a PCN.

When we receive a challenge, the case will go on hold until a decision is made, and the motorist is informed whether they need to pay or not. If the challenge is rejected the motorist will be offered the reduced payment again at this point.



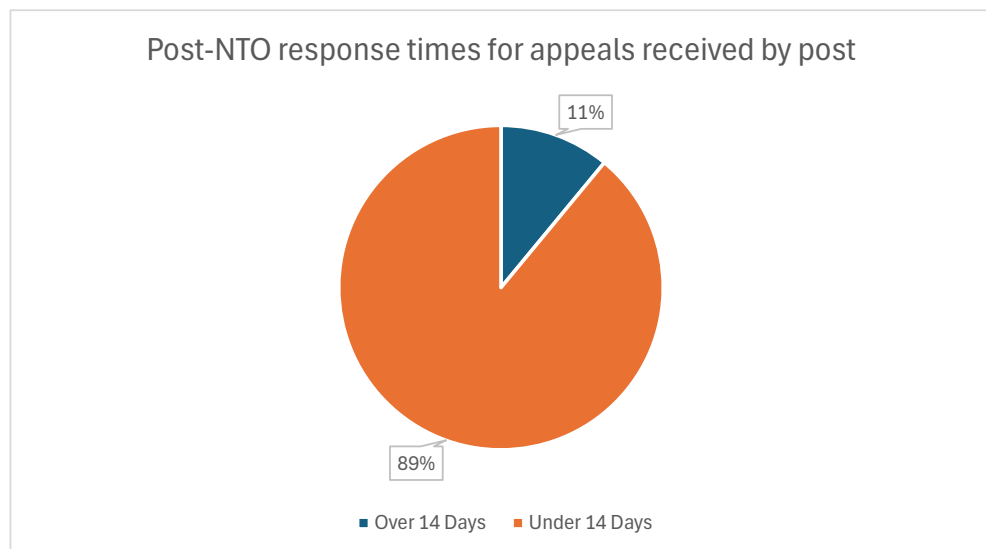
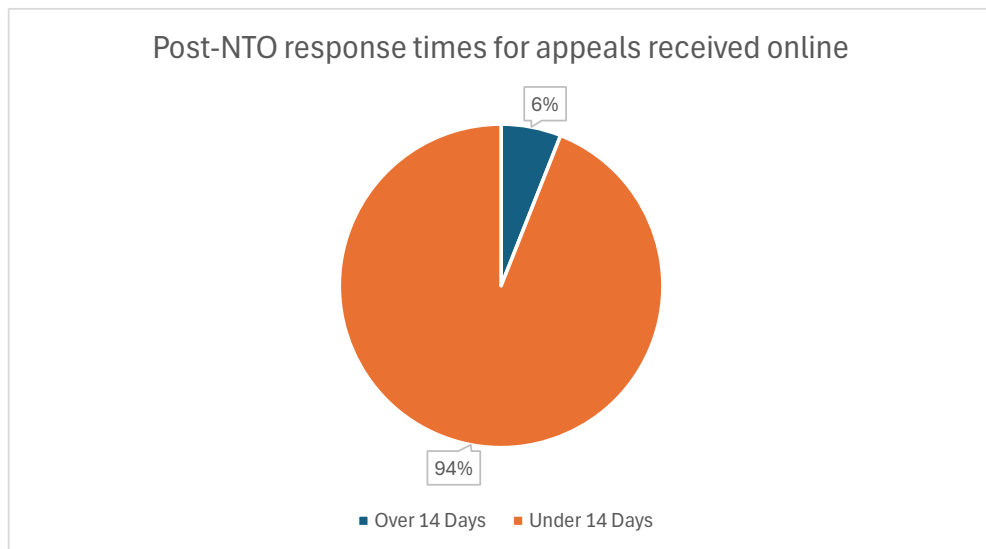
PARKING ADMINISTRATION

FORMAL REPRESENTATIONS

If a Penalty Charge Notice remains unpaid and a Notice to Owner has been issued to the registered keeper of the vehicle, that person can submit a 'formal representation' based on specific grounds.

The Council must consider representations made on any grounds provided they are made within 28 days of the date of the Notice to Owner (NTO) being served. The Council must then respond within 56 days.

If the representation is rejected, the registered keeper will be given the opportunity to appeal to an independent adjudicator.



TRAFFIC PENALTY TRIBUNAL

The Traffic Penalty Tribunal provides impartial, independent adjudicators who can consider appeals against penalties issued for parking and bus lane contraventions.

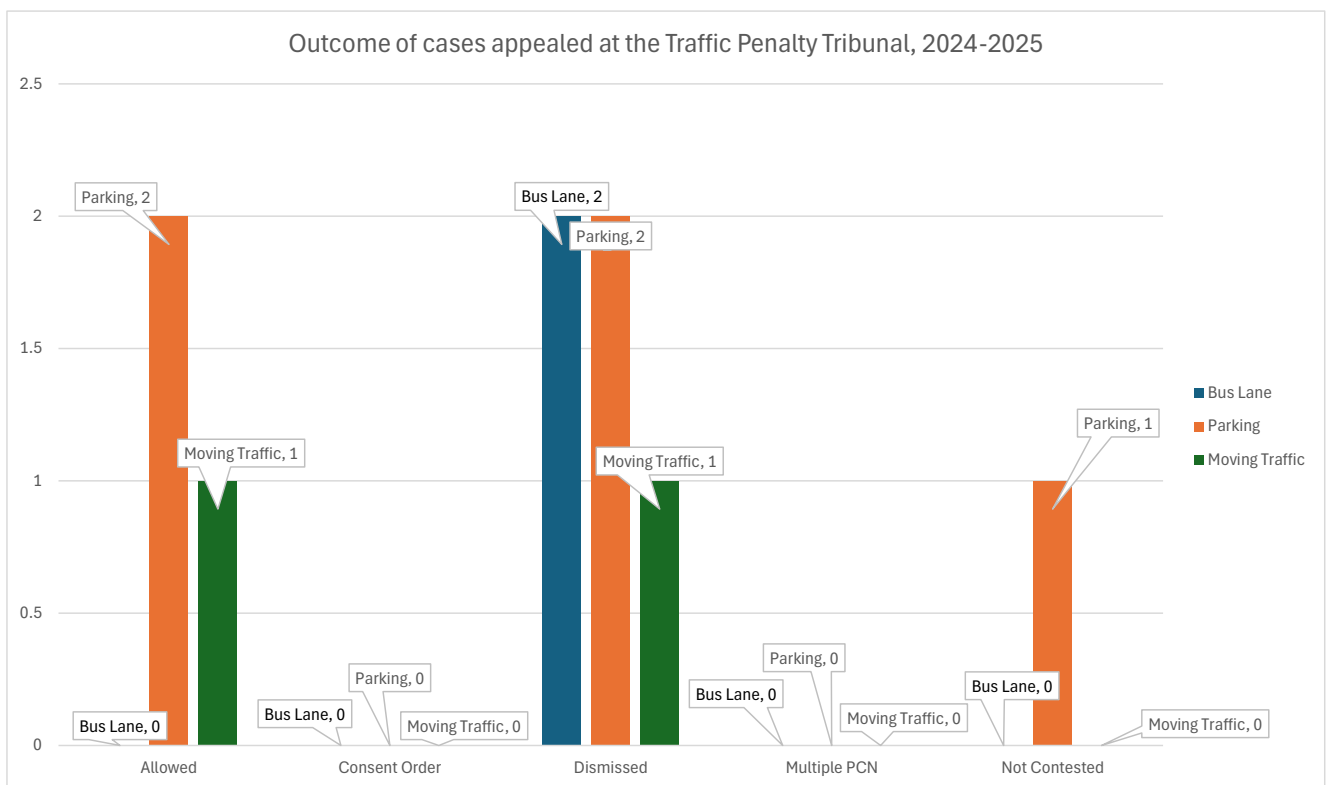
If the Council rejects a representation the keeper of the vehicle has the right to appeal to an Adjudicator within 28 days of the date of service of the Notice of Rejection. The Adjudicator has to consider an appeal providing it is made within the 28 days.

If the Adjudicator allows the appeal, they direct the Council to cancel the Penalty Charge Notice (PCN) which the Council must comply with without any delay.

The Adjudicator's decision is final, subject to any request to review the decision and no further challenges can be made other than on a point of law through an application to the High Court for a judicial review.

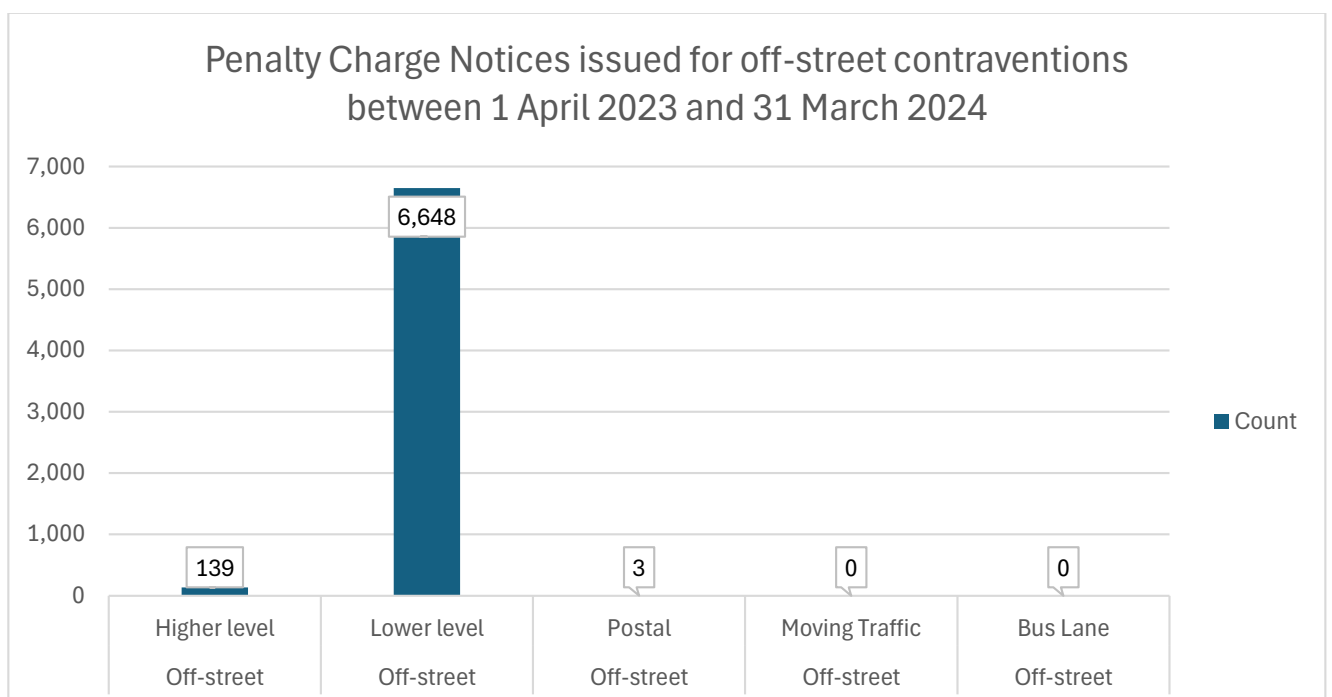
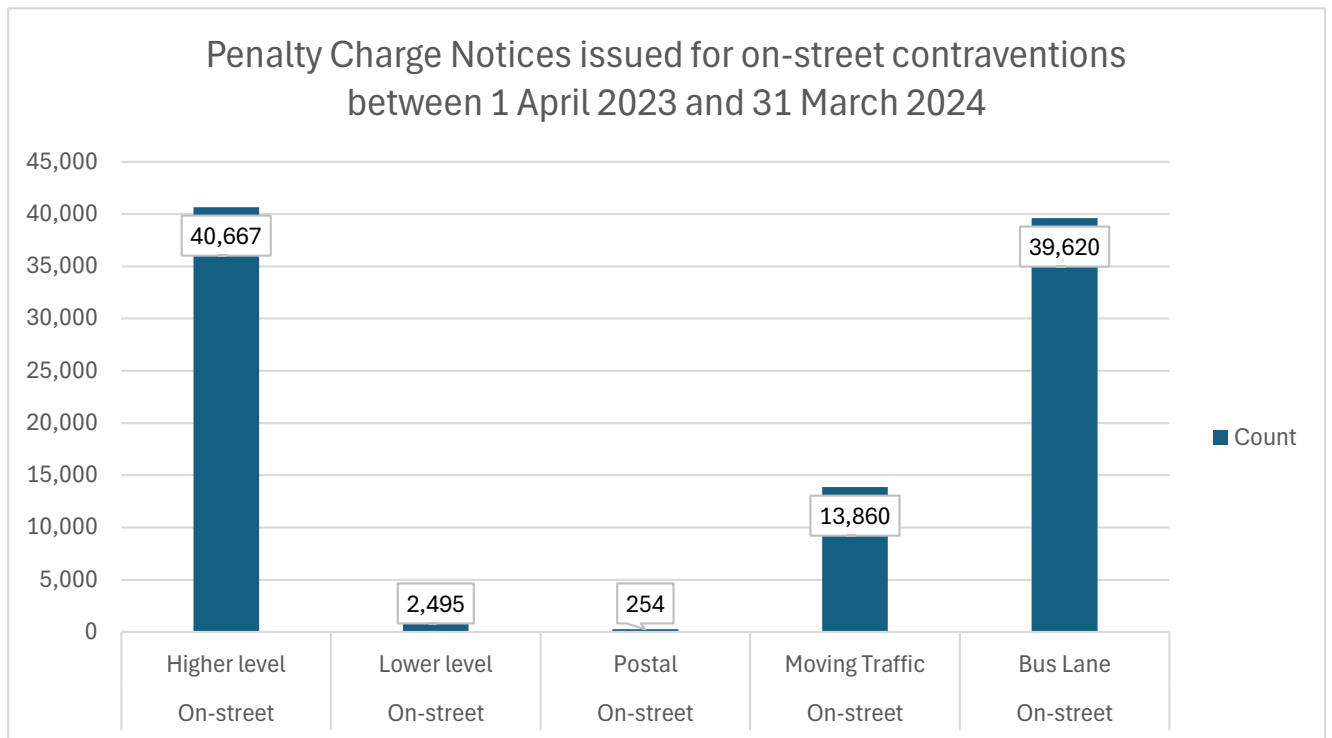
For full information about the PCN appeal procedure you can visit the Tribunal's website at <http://www.trafficpenaltytribunal.gov.uk>

There were a total of 9 cases appealed by drivers to the Traffic Penalty Tribunal in 2024/2025, made up of 5 parking cases and 2 bus lane cases and 2 moving traffic cases.



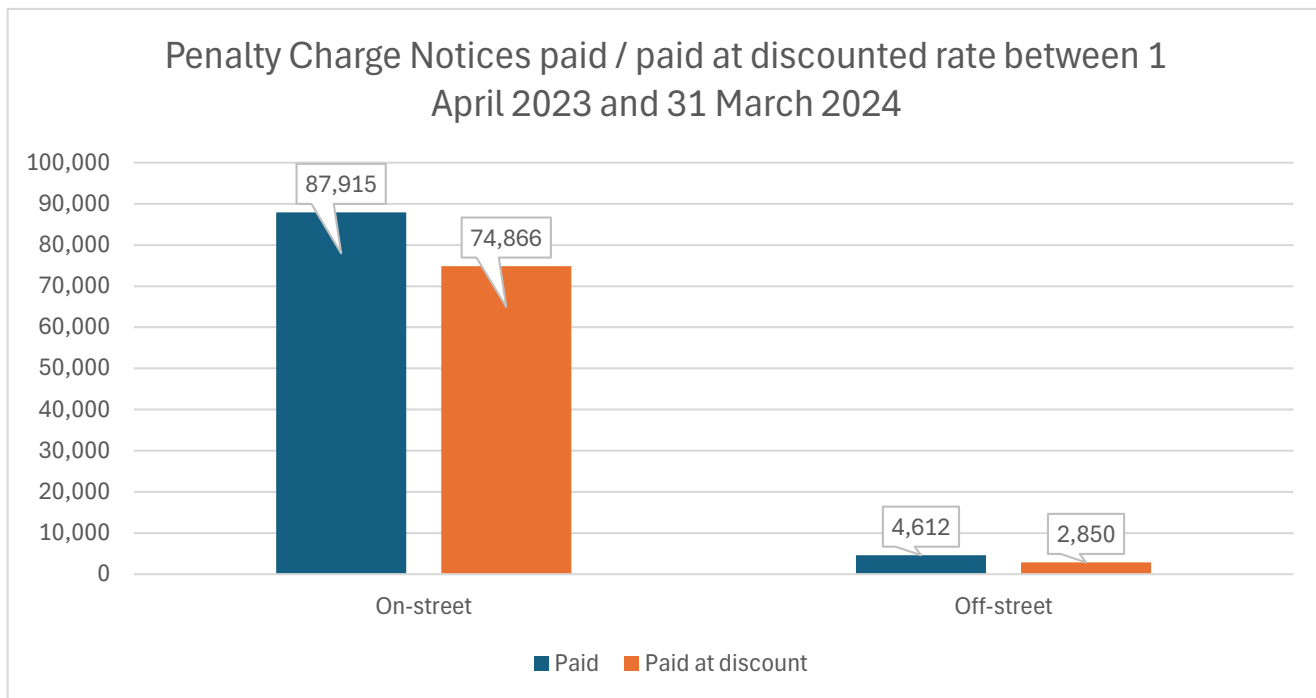
PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS 1 APRIL 2023 - 1 MARCH 2024



PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS
1 APRIL 2023 - 1 MARCH 2024



90%
ON-STREET PCNS PAID

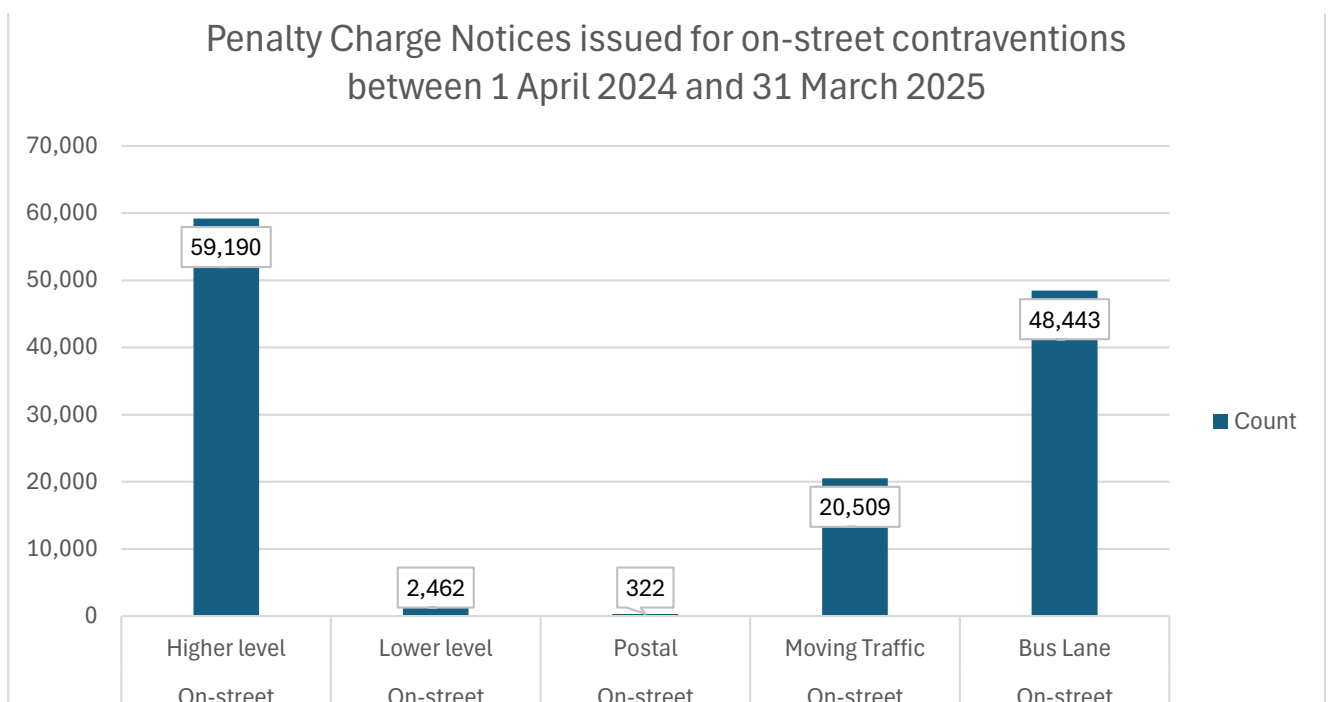
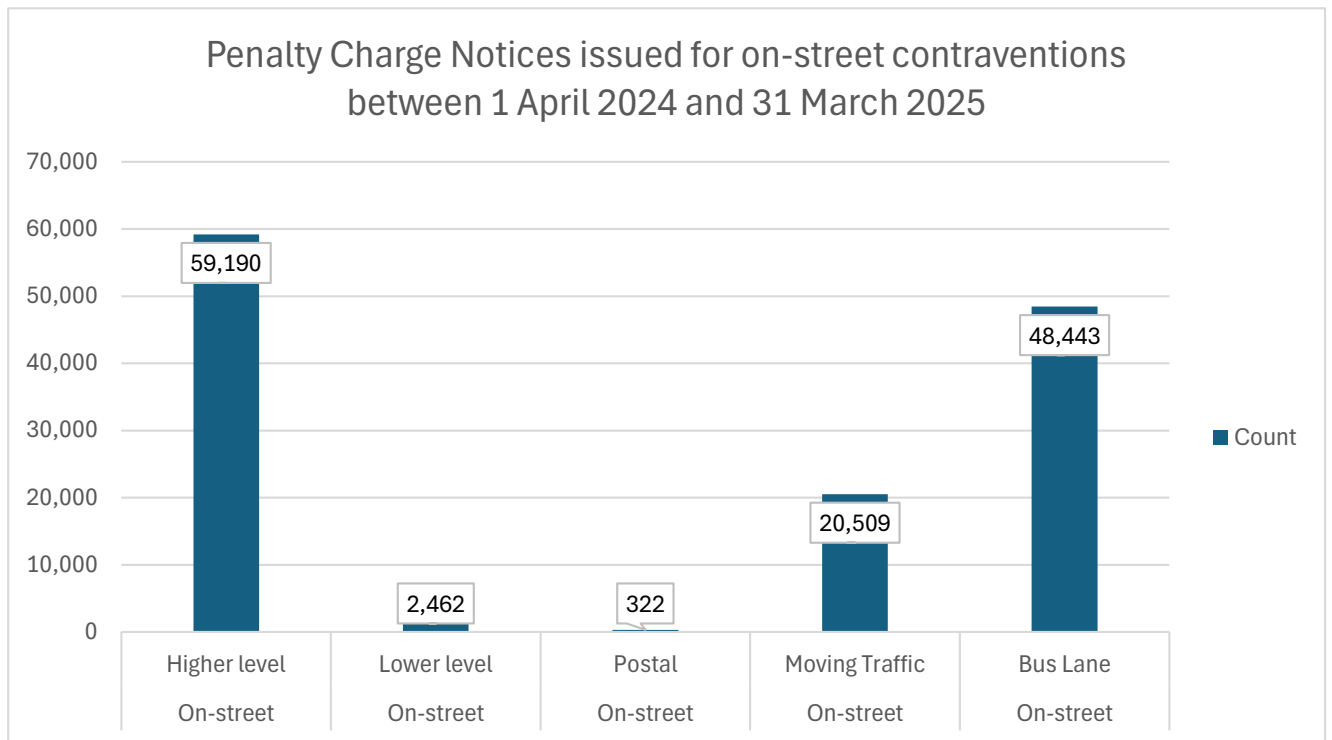
85%
PAID AT THE DISCOUNTED RATE

67%
OFF-STREET PCNS PAID

61%
PAID AT THE DISCOUNTED RATE

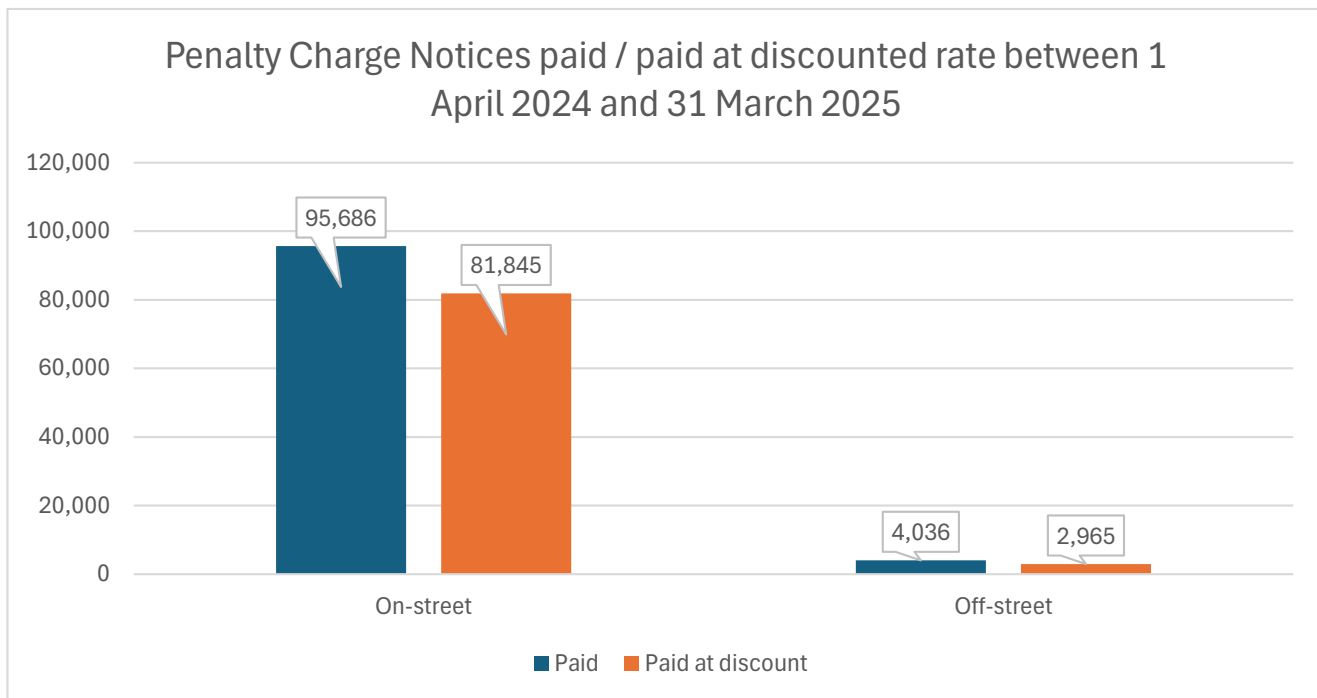
PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS
1 APRIL 2024 - 1 MARCH 2025



PENALTY CHARGE NOTICES

PAYMENTS AND CANCELLATIONS
1 APRIL 2024 - 1 MARCH 2025



73%
ON-STREET PCNS PAID

85%
PAID AT THE DISCOUNTED RATE

60%
OFF-STREET PCNS PAID

73%
PAID AT THE DISCOUNTED RATE

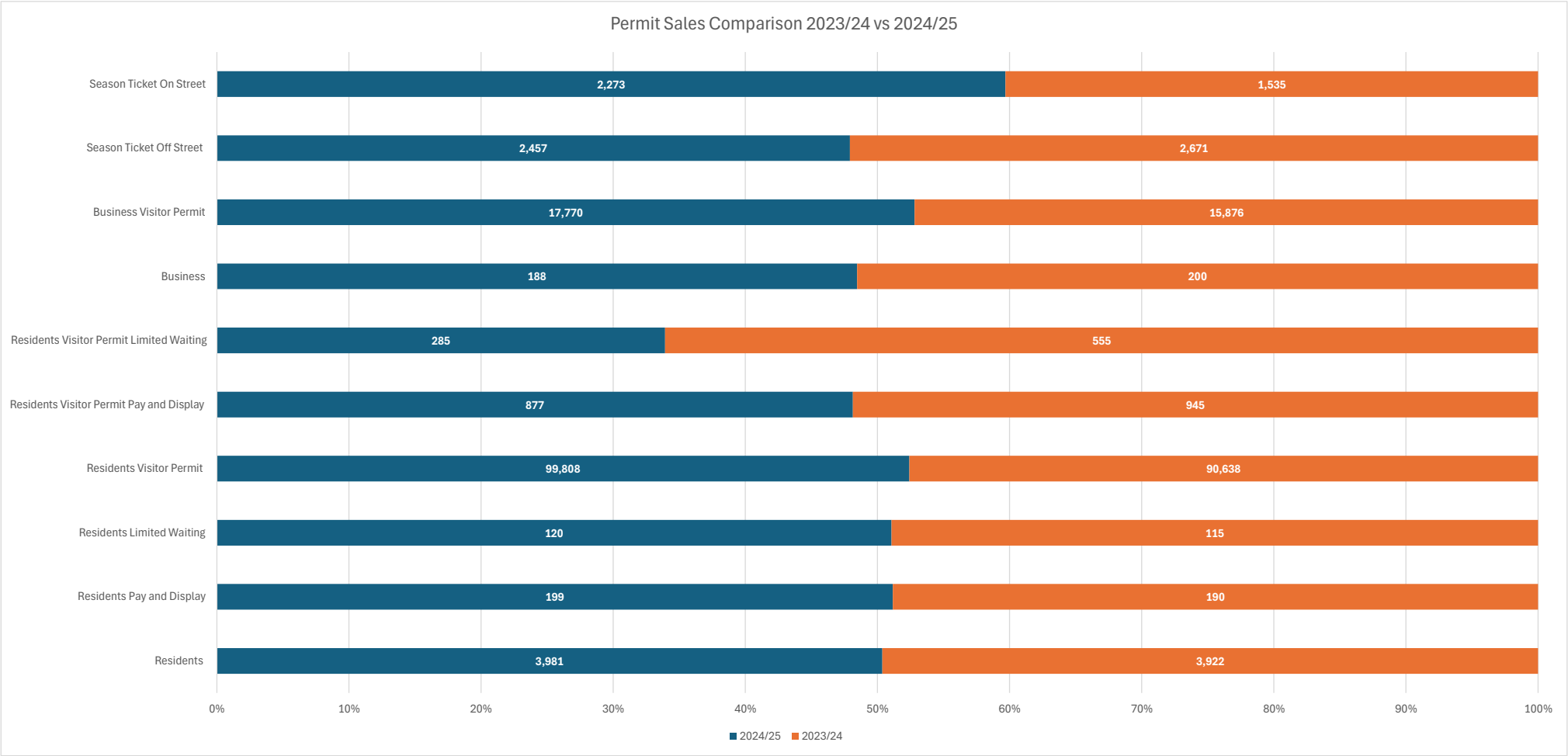
PENALTY CHARGE NOTICES

ISSUE BY CONTRAVENTION

Code	Level	23/24	24/25	% Change	Code	Level	23/24	24/25	% Change
01	Higher	12,627	15,491	22.68%	80	Higher	5	1	-80.00%
02	Higher	136	397	191.91%	81	Higher	0	0	0.00%
04	Lower	0	0	0.00%	82	Lower	189	205	8.47%
05	Lower	991	1,068	7.77%	83	Lower	6,539	6,312	-3.47%
06	Lower	7	0	-100.00%	86	Lower	8	15	87.50%
08	Lower	0	0	0.00%	87	Higher	139	89	-35.97%
10	Lower	0	0	0.00%	99	Higher	158	180	13.92%
11	Lower	3	4	33.33%	34J	Higher	39,620	48,443	22.27%
12	Higher	11,950	14,972	25.29%					
14	Higher	2	2	0.00%					
16	Higher	8,433	9,486	12.49%					
18	Higher	2	2	0.00%					
19	Lower	26	34	30.77%					
20	Higher	0	3	New					
22	Lower	3	14	366.67%					
23	Higher	0	5	New					
24	Lower	1	2	100.00%					
25	Higher	680	847	24.56%					
26	Higher	2	4	100.00%					
27	Higher	1,086	1,797	65.47%					
30	Lower	1,464	1,337	-8.67%					
36	Lower	0	0	0.00%					
40	Higher	2,888	3,604	24.79%					
42	Higher	0	0	0.00%					
45	Higher	3	1,368	45500.00%					
46	Higher	1	0	-100.00%					
47	Higher	8,023	7,403	-7.73%					
48	Higher	2,417	1,754	-27.43%					
50L	N/A	4	0	-100.00%					
51	N/A	616	1,226	99.03%					
52M	N/A	13,240	19,283	45.64%					
61	Higher	0	0	0.00%					
62	Higher	1,631	1,874	14.90%					
63	Lower	0	2	New					
73	Higher	3	1	-66.67%					
75	Higher	0	0	0.00%					

A full list of contravention codes can be found here at <https://www.patrol.gov.uk/contravention-codes/>

PERMITS



PUBLIC PARKING SPACES

Approximate number of public parking spaces managed by Derby City Council

On-street Pay and Display

1433

Limited Waiting

399

Residents Parking Zones (Permit Holders Only)

4238

Car Parks

1938

We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 640000** or **derby.gov.uk/signing-service/**

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਸਿ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਸਿ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵੱਚਿ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਹਿੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵੱਚਿ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਰਿਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 640000** ਜਾਂ **derby.gov.uk/signing-service/**

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 640000** lub **derby.gov.uk/signing-service/**

Slovak

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Prosim, kontaktujte nás na tel. č.: **01332 640000** alebo na stránke **derby.gov.uk/signing-service/**

Urdu

رک ای ہم سی م نابز روا زادن، ہے قی رط ے سی ا رگی د سی ک وک پ ا م ت ا م اول عم ہی
م رک ہ ا ر ب ے رک ددم ی ک پ ا سی م ی ا س ر کت سا و ج سی ہ ے ت کس
سی رک ہ ط بار ے س م ہ پ **01332 640000** **derby.gov.uk/signing-service/** ای

