**Feedback on questions and comments raised during the Speed Hump and Permit Parking Consultation**

**Traffic Management**

Visibility issues when turning out of Drage Street and John Lombe onto Mansfield Road, and zebra crossing visibility compromised due to parking bays.

Parking problems outside of scheme hours.

*If there is sufficient support to continue the scheme, we could look at amending the Traffic Regulation Order (TRO) with regard to bay positions and times of the restriction. We could potentially make the parking bay near the crossing smaller (extending the junction protection), but this would require further consultation.*

Congestion at City Rd junction with Mansfield Road. Only one way out since Old Chester Road is One Way from Mansfield Road.

*Road width at this location is such that give and take is required, but this is generally only at peak times which happens across the city. Again, removal of any bays would require a TRO/consultation and the bays in this area are used by customers to businesses in the area.*

**Cost of Permits**

Cost of additional vehicles is too much, it should be the same as the first vehicle.

Visitor permits should be included in the £35 a year.

The first permit should be free then pay for additional ones.

*The Council reviewed the permit prices in 2023 as part of the Medium Term Financial Plan and there are no proposals to change the current pricing structure for resident and visitor permits.*

The Disabled and elderly population are already economically disadvantaged and the cost of carer permits exacerbates this.

*NHS and Professional Carers permits are now available at £5 per permit and this has been extended to family members who also provide care. These permits can be obtained via MiPermit using the links below:*

*Professional Carers:* [*MiPermit Derby City Council Cashless Parking and Digital Permits*](https://secure.mipermit.com/derby/Account/PermitPurchase.aspx?PermitType=MEDICAL)

*Non-professional Carers:* [*MiPermit Derby City Council Cashless Parking and Digital Permits*](https://secure.mipermit.com/derby/Account/PermitPurchase.aspx?PermitType=CARER)

A business has multiple vehicles which are not parked on road but need to drop things off within the permit zone. It is not financially viable to have permits for them all.

*No permit is required. A vehicle is exempt from parking restrictions while it is being used for loading and unloading for as long as necessary providing the person(s) is wholly engaged in the activity. The use of the vehicle must be necessary for the activity, not merely convenient, and the process must not take longer than necessary.*

**Obtaining Permits**

Renewal is done digitally but paper documents are required.

Clarification is required for trade vehicles and hire cars – a hire car is not registered to a property, but does not class as a visitor so how does this work? Problems with digital permits and tradesmen.

*Applicants must be able to support their application with the following detailed documentary evidence for proof of residency and proof of vehicle association:*

*Proof of residency – one document required from the accepted documents listed below. The document must include your full name, the full property address, and be dated within the last 12 months:*

* *Council Tax bill*
* *Bank statement*
* *Utility bill*
* *Tenancy agreement*
* *TV licensing document*
* *Letter from solicitor/proof of purchase*

*Proof of vehicle ownership - one document required from the accepted documents listed below. The document must show have name and the vehicle registration number visible:*

* *The vehicle’s registration document*
* *A current insurance certificate showing you as the policy holder or a named*

*driver*

* *Used car sales invoice (dated within the last 12 months)*
* *Vehicle Tax reminder*
* *In the case of a company car please provide a letter of authority from your Employer*

The App is not straight forward, it doesn’t always work. There needs to be an option to pay cash in the Council House if the applicant has not got a mobile phone or doesn’t use the internet.

*The Council isn’t aware of any particular issues with the MiPermit system, but, if customers are experiencing difficulties with the system, please email our Business Development team for assistance at* *businessdev@derby.gov.uk* *or contact our Customer Service team on 01332 640000. The Council does not have the facility to take cash payments at the Council House.*

Paper permits should be available for visitors.

*Paper permits are still available and if you would prefer paper permits, please contact our*

*Customer Service team on 01332 640000 or* [*contact us online*](https://myaccount.derby.gov.uk/service/contact_us)*.*

**Other comments**

Proposal of 1hr free parking for carers

*This would be difficult for the Council to enforce.*

There are currently three different parking zones. It would be useful for those on the borders to be able to park in other zones.

*The Council could potentially look to link the zones up in the background on the current system, so that residents can park in all zones within Chester Green.*

There needs to be more enforcement at the weekend, especially Sunday for football traffic and church parking on Roman Road.

*As of March 2024, the Council now has the resources to carryout Civil Enforcement 7 days a week and therefore additional patrols can now be carried out at weekends.*

Bays need marking out (and repainting) to prevent inconsiderate parking.

*If the scheme continues, we can arrange for this with Highways Maintenance*

Electric vehicle charging – if installing an EV charger outside house, is it possible to buy the space outside a property.

*We can’t guarantee a space on the public highway and residents without off street parking should not be running any cables across the footway. There is a scheme to install public charging hubs on terraced streets in the city, but this will not be available until 2025. Prior to this, EV hubs are due to be installed in public car parks in the area, including Darley Park.*